



– News from Servas International Executive Committee (Exco) –

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### 3,250 PENDING INTERVIEWS LIMIT SERVAS'S GROWTH POTENTIAL

Servas has a potential to grow its number of individual members. There are currently 3,250 persons waiting to be contacted by a Servas member group or are in the process of setting up a time and date for an interview/informative talk as a possible next step towards a membership. The number of people that are waiting to get in touch with a Servas member group to engage in an interview/informative talk has been growing steadily since the modernized website on servas.org was launched at the beginning of 2017.

Every single person who is making a request to learn about Servas, but doesn't get a proper or timely reply from a national group is a missed opportunity for Servas to get a new member. After a while these prospective members give up waiting and turn to other activities or organisations. Such a missed opportunity means that Servas may lose out on all such people who could contribute with their time and talent to Servas's mission as well their income from the membership fees they would have paid for many years to come.

Since it's critical to reply as soon as possible to membership requests – before they give up and lose their interest – it's important that member groups start creating strategies to handle the queries in a decisive and structured way.

During SICOGA 2018 there will be workshops about how to modernize the ways we do interviews/informative talks. There will inevitably be discussions about how to handle the people waiting in line too.

Some suggestions:

A) Can Servas International and/or the ServasOnline Team set up a system that follows any inquiry we receive and creates a report on how long it takes for a query to be acted upon? What is the success rate in converting queries to members?

B) Can the nation members set specific time targets for themselves and have them be monitored to clear this backlog?

The list above shows countries with 50 or more pending requests and is based on data that has been recently retrieved from the ServasOnline System.

*Jonny Sägänger, SI President*

*Radha B. Radhakrishna, SI Treasurer*

*Bernard Andrieu, ServasOnline Application Manager*

#### NUMBER OF PENDING APPLICATIONS BY COUNTRY

France .....	233
Colombia .....	206
Britain .....	199
India .....	158
Australia .....	137
Algeria .....	122
Spain .....	115
Canada.....	106
Morocco .....	101
Turkey .....	72
Switzerland .....	69
Mexico .....	66
USA .....	61
Peru.....	58
Taiwan .....	56
Argentina.....	55
Germany.....	53
Iran .....	53
Malaysia.....	52

## SERVAS BRITAIN'S INITIATIVE FOR REFUGEES

*By Giles and June Waley, Servas Britain/Scotland*

We're living in a world where there are almost 70 million persons who are either refugees, asylum seekers (RAS) or internally displaced across the globe.

Wars in Syria, Afghanistan and many other countries, other violence and persecution has during the recent years pushed worldwide forced displacement to new, abominable high.

Do we, the Servas community, with its current and historical focus on peace and the virtues of hospitality, have a special responsibility to react and activate itself in this humanitarian crisis?

We think so, and proudly report that a number of the Servas Britain members have become personally involved in providing humanitarian support to refugees and asylum seekers.

Suggestions for Servas involvement to create a subgroup were raised at a Scottish gathering in 2015. At the Servas Britain Annual General Meetings of 2017 and 2018 proposals were presented relating to offering humanitarian support by using the existing Servas network and also helping to meet the associated costs of travelling. The voting was heavily in favour on both occasions. The Servas Britain committee has agreed to allow up to 3000£ per year for this purpose, provided that it is reviewed annually. This is intended for meeting the costs associated with activities, for individuals or groups, as arranged by Servas members. It is further intended that a small group should be appointed to determine the criteria for, and managing of, this funding.

### Recent examples in Scotland

We are aware of a number of occasions when Servas members in Scotland have taken actions to help refugees and asylum seekers directly. These occasions have generally involved Servas members making arrangement for the refugees and asylum seekers to visit their homes and benefit from that experience. Servas Britain has met the costs of the travel involved

which have included holidays, respite, temporary accommodation, visits, integration opportunities and cultural exchanges..

### Relevant factors

In our view the key factors that apply are:

- The Servas membership network is well placed to respond positively to the current migrant crisis.
- Servas values and ethos (in particular relating to hospitality and travel) are at the heart of what Servas members are doing to support refugees and asylum seekers.
- It should be possible for willing Servas members to host RAS individuals and families without requiring them to be members of Servas.
- The benefits to RAS families and individuals are very significant and can be life-changing.

### The future

Some refugees and asylum seekers may become members of Servas when they are well established and have gained the necessary confidence.

It may be that other areas of humanitarian support by Servas may evolve.

## A SERVAS REFUGEE SUCCESS STORY



Rosida Simrick was an asylum seeker and was granted refugee status during the summer this year. She and another refugee spent a week travelling to 4 Servas hosts in Scotland. Her travels were funded by Servas.

The following is what she wrote in her thank you card to Giles and June Waley, members of Servas Britain:

*"The most important thing is the warmth of your heart to welcome us and make us feel safe and secure! Thank you to make us feel human again. Servas has changed my life."*

## WOMEN TRAVELLING: MICHELE MUDRICK

This article by Michele Mudrick from USA is the second in a series of stories about women's experiences travelling with Servas. The stories will appear on [servas.org](http://servas.org), on Facebook and other social media.

Please enjoy reading the stories as they are published. If you have stories please email them to [president@servas.org](mailto:president@servas.org)

*Jonny Sägänger, President, Servas International*

### *I travelled alone in Latin America and Turkey*

*By Michele Mudrick, Servas USA*

*Twenty-four years ago, when I was 26 years old, I travelled around the world alone. I had a backpack (which I still use), one pair of pants, two pairs of shorts, a skirt, four tops, a fleece and tevas. It was one of the best years of my life. I stayed with Servas hosts in Japan, China, Singapore, New Zealand, Australia, Nepal, India, Israel and Greece during this year of travel and had incredible experiences! It was wonderful experiencing the cultures of these countries firsthand by meeting and staying with the people that live there.*

*I have also travelled alone and stayed with Servas hosts in Turkey, Ecuador, Peru, Costa Rica over many years in my 20's and 30's. I did feel safer with Servas. For example, I felt safer was when I was in Bombay India. I had to get a flight at 5am, to Kenya, and I was staying with a Servas family who called a taxi driver friend to drive me to the airport. If I had to call a taxi myself, and was in a taxi by myself at 3am for the 30 min ride to the airport, I would have been nervous. Knowing the Servas family was friends with the taxi driver was comforting.*

*I have been a Servas host the past 22 years and enjoy every visit. My family (husband and 2 children ages 13 and 11) enjoy hosting visitors from all over the world. We love having the world visit our home.*



**Knowing the Indian Servas family was friends with the taxi driver was comforting for Michele Mudrick.**

## SI GA DELEGATES WITH 48 NATIONALITIES GATHER IN SEOUL



During this year's SI General Assembly (SI GA) – which is the business part of the triannual Servas global conference SICOGA – delegates from 48 countries will gather between October 13-20 to make decisions about the future of the organisation. One delegate from each country participates in the decision making.

These are the Servas countries and the first name and family name initials of the persons who are delegates at SI GA 2018 in October in Seoul: Argentina: Maria G., Australia: Derek C., Bangladesh: Mohd K., Belgium: Benedicte De B., Brazil: Isabela C., Britain: Ruth A., Canada: Julie C., Chile: Javier H D., Colombia: Ana F., Croatia: Jerina M., Czech Republic: Vladimir R., Denmark: Jan D., Finland: Leena J., France: Erick L., Georgia: Marianna Z., Germany: Conni G., Guatemala: Adela S., Hungary: Gabor M., India: Abhay S., Indonesia: Amin S., Iran: Zahra K., Ireland: William F., Israel: Ishai A., Italy: Antonia C., Japan: Ogata T., Kazakhstan Talgat O., Korea: Byungwan C., Kyrgyzstan: Gulzat K., Malawi: Demelza B., Malaysia: Kiat T., Mexico: Salomon L., Nepal: Shiva S., New Zealand: Derek C., Panama: Julissa A., Poland: Joanna M., Portugal: Claudina M.,

Russia: Mikhail K., Rwanda: Fidele R., Spain: Jose Gabriel L N., Sweden: Eva H J., Switzerland: Marc P., Taiwan: Serena T., Thailand: Narinpon P., Turkey: Gulsen E., Uganda: Maggie N., United States: Phyllis C., Venezuela: Victor G., Vietnam: Nga V.

The working language at the SI GA is English. The Delegate sessions, also called plenary sessions, are run using rules called Roberts Rules of Order. There is a Neutral Moderator who runs each plenary session. Speakers have voting paddles which have the flag of the country on one side, and a "?" on the other side. If a delegate does not understand what is happening, or what someone says, they raise their paddle with the "?" facing the neutral Moderator. Discussion is stopped until the delegate understands. If a delegate wishes to speak, they raise their paddle, and their country is added to the speakers list.

Please find more information about:

SI GA 2018 on this website: <https://servas.org/sicoga2018/general-assembly.php>

SICOGA 2018 on this website: <https://servas.org/sicoga2018/conference-conference-information.php>

## 95% OF SERVAS MEMBERS CAN BE ON SERVASONLINE JAN 2019

When the membership of the three Servas countries Germany, Italy, and USA have been uploaded in the member administration system ServasOnline 95% of our our organisation's community will be in the members' database.

If things go on with the same energy and resources, it should happen within the first months of 2019.

Servas Germany, Italy, USA and Israel are quite ready for the transfer, but are waiting for some fixes or modifications on the website before transferring the profiles.

You can read more about the status for the ServasOnline System development in a report dated October 5 that will available on [servas.org](http://servas.org).

### Some facts from the report:

- At the beginning of October 2018, there were 10,975 profiles in ServasOnline.
- Among those having more than 40 members, around 10 have chosen individual profiles.
- No Servas country has addressed a formal refusal to join ServasOnline as far as what is known to the ServasOnline Team.

*Bernard Andrieu,  
Application Manager, Servas Online System*

## SERVAS ARTISTS EXIBITION

A group of Servas members will exhibit about 500 works of Servas artists in November 2018. The French city Montpellier is engaged in the exhibition and would like to cooperate in the promotion of Servas International by using our organisation's logotype.

Servas Artists was created in 2007 by a Hungarian singer and a French painter. They were joined by musicians, writers, painters, artists, sculptors, photographers, filmmakers, videographers and dancers from many countries, all eager to create and exchange ideas about Servas values.



Today, Servas Artists offers its members the opportunity to act together and at a distance, from one art to another, from one culture to another, from one language to another. One recent project is the multimedia production entitled "Let's Create Peace Together".

If you would like to know more, please contact Jean-Luc Turlure of Servas France by email [artists@servas.org](mailto:artists@servas.org)

## 2017 SI ANNUAL REPORT

The 2017 Servas International Annual Report is completed and is available for download at <https://servas.org/en/community/board-and-management/administration>. Select "2017 SI Annual Report". You can also download the report at [www.servas.org](http://www.servas.org). From the navigation bar select "Community">"Board & management">"Administration" and click on "2017 SI Annual Report" to download the PDF. The report is only in English at this time. Feel free to forward this information to all Servas members. Questions about the report can be sent to the SI General Secretary Penny Pattison at [generalsecretary@servas.org](mailto:generalsecretary@servas.org).

## CONTRIBUTE TO 2019 PEACE CALENDAR

Servas International is calling for your contributions about initiatives related to peace for the 2019 Peace Calendar. There will be a special focus on Servas 70th anniversary.

Please send good quality photos with a caption describing the photo/initiative to [peacesecretary@servas.org](mailto:peacesecretary@servas.org) by November 30 2018.

Please let us know If would like to offer some of your time to get involved in putting the calendar together.

*Danielle Serres, SI Peace Secretary*

## BAHIA: A “SERVAS MAKING CONNECTIONS” EXPERIENCE

By Juvenil de Oliveira (MG) and Dorly Schutz (SC)

Translated by Alvany Santiago and Ville Uski. Edited by Christopher Stone.

Source: <http://servasbrasilis.blogspot.fi/2017/12/bahia-historia-cultura-e.html>

From 2 to 5 November, 2017 we took advantage of a trip to the National and Youth Servas Brazil Meeting in Bahia. We had the chance to take part in Making Connections Bahia: History, Culture and Sustainability at the invitation of Alvany Santiago who was the organizer. At this time we visited the cities of Santo Amaro do Purificacao, Cachoeira, Sao Felix, Santo Antonio de Jesus, Nazare das Farinhas and Itaparica Island.



São Felix - Photo by Dorly Schutz

village in 1727 and a town in 1837. Most of the historic buildings are listed as protected by IPHAN<sup>1</sup>. Besides its history and culture, Santo Amaro is known for being the birthplace of Caetano Veloso and Maria Betânea (two famous Brazilian Bossa Nova singers<sup>2</sup>).

It is worth exploring this charming town, known as the “Pearl of Reconcavo<sup>3</sup>”. However, since our time was short we continued to Cachoeira. We arrived there in the evening and decided to stay overnight in a



View of Paraguaçu river and Cachoeira, Bahia State, Brazil  
Photo by Dorly Schutz

We left Salvador in the afternoon of 30 October. Our first stop was Santo Amaro da Purificação, a historic town founded in 1557, which became a



Alvany and Dorly in São Félix, Bahia State, Brazil  
Photo by Juvenil de Oliveira

downtown guest house which was under renovation. On October 31st, after a delicious regional breakfast (cooked cassava, inhame, earth banana, and many fruits) we went for a walk.

Cachoeira, with its baroque architecture, preserved collection of sacred art, famous Candomblé temples, rich regional cuisine and traditional religious festivals, is the most popular tourist city in the Bahia bay area. It began development during the 17th century thanks to the expansion of the sugar industry and the intense commercial activity around the last navigable stretch of the Rio Paraguaçu. The produce generated from this region was transported through the city to the Bay of All Saints and from there to other states.



Juvenil, Fernando and Dorly  
Photo by Alvany Santiago

Cachoeira was featured in much of the history of Brazil's struggle for independence. Every 25th of June<sup>4</sup>, the town becomes the symbolic seat of the state government. In addition to several other attractions in the city centre, one can take interesting trips into the countryside. For example, one can go to the Kaonge settlement or to the locality of Santiago de Iguape, or

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<sup>1</sup> The National Historic and Artistic Heritage Institute (IPHAN)

<sup>2</sup> Translator's note.

<sup>3</sup> Translator's note: Reconcavo baiano refers to the geographical region around the Bay of All Saints

<sup>4</sup> On the 25th of June, 1822, Cachoeira was the scene of the first battles of the War of Independence of Brazil, which lasted until July 2, 1823. This gave the city the title 'Heroic City' and the state of Bahia an autonomy before the Portuguese Crown (Source: Portal a Ponte <http://migre.me/jNN7d>)

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to São Francisco de Paraguaçu. You can also take boat trips along the Rio Paraguaçu to the Iguape lagoon.

The next morning we left for São Félix, which is on the other side of the Paraguaçu river, crossing the oldest iron bridge<sup>5</sup> on the Brazilian rail network. The Imperial Bridge, Dom Pedro II, is still used by cars and pedestrians today. In São Félix, we visited the Dannemann Cigar Factory, which besides producing handmade cigars, maintains an “Adopt-a-Tree” reforestation project. In fact, each visitor is invited to adopt a tree that is planted on the company’s farm in order to reconstitute the Atlantic Forest.

From there we went on to the city of Santo Antonio de Jesus, located along BR-101, the coastal highway, and also known as City of Palms. After a delicious



Juvenil, Alvany and Dorly  
Photo by Alvany Santiago

lunch, we went to see the Santiago Eco Living project developed by Alvany Santiago. This project includes families, friends, schools and associations which all take care of nature and develop practices that contribute to the increase of the ecological awareness of the public.

The reforestation project also aims to work with Agenda 2030<sup>6</sup>, working toward Sustainable Development Goals (SDGs) with attention to the Goal 15:

“Protect, restore and promote sustainable use of terrestrial ecosystems and sustainable management of forests; to combat desertification; to halt and reverse land degradation and halt biodiversity loss.”



Dorly planting of tree saplings  
Photo by Alvany Santiago

After walking through the forest, we had the privilege of planting three trees near a spring, with the help of Fernando, a local resident, who helps take care of the area. We hope that these seedlings, as well as all those that have already sprouted or those that will be planted, may have a long life and be part of a future forest that will house many species of flora and fauna.

It is gratifying to see the variety of native trees and other vegetation being planted by friends and sympathizers. Faced with depredation and disrespect for nature on the planet, such initiatives of friends who plant trees are contributions that really make a difference.



Cashew tree - Photo by Alvany Santiago

We are honoured and grateful for the opportunity to take part in the project in Santo Antonio de Jesus. We hope it will remain steadfast with engagement of future generations, contributing to the good of mankind and our planet. Thus, we are happy, and we hope for a better world. We bid farewell to this place with the intention of coming back one day, to picnic under the trees with Servas friends and other nature lovers.

Already dusk, we took the return trip via Itaparica Island. From there we crossed the Bay of All Saints to Salvador by ferry.

Our Making Connections Servas trip was brief but very valuable. We invite you to honour this route and take more time discovering new charms and helping to further improve this journey into history, culture and sustainability of Bahia, in Brazil.

<sup>5</sup> Inaugurated in 1885, with the presence of the Emperor D. Pedro II.

<sup>6</sup> Under the title *Transforming Our World: The 2030 Agenda for Sustainable Development*, the document



## WHAT SI EXCO HAS DECIDED – FIND OUT HERE

Minutes from SI Exco meetings are on the Servas International website: <https://servas.org/en/community/board-and-management/si-exco>

### AD: WEBSITE DEVELOPER FOR SI WEBSITE

Servas International is recruiting a Website Developer for the website on servas.org. Servas has developed a collaboration platform called ServasOnline. The first release of ServasOnline is now online.

Servas.org is a multilingual website, regularly publishing news from member countries in four languages.

In the dedicated memberssection of the website, members have access to the database of all members worldwide. Members can select and contact other members all over the world to meet them during their travels.

The website is built with the Drupal CMS (Content Management System) and mySql.

#### Responsibilities:

- Servas International is recruiting a website developer for our website servas.org.
- As Website Developer (company or individual) you will be responsible for maintenance and enhancements to the ServasOnline website.
- You will report to and work in close collaboration with the Servas Application Manager (currently Bernard Andrieu).

#### Your activities will cover:

- Continuity of operations (24/7) in collaboration with the system manager in charge of the Servas server (ICT Team)
- Corrective maintenance (bug fixes)
- Improvement of the application (major changes are planned as part of a second release) based on change requests from the Servas App Manager
- Alerts, suggestions and recommendations for better use, user-friendliness, technical coding, performance, responsiveness of the website
- Assistance to the Servas Web Editor in updating web content
- Preparation of communication and training documents related to the application usage and to changes, in collaboration with the ServasOnline Team

#### Key Skills:

- Good communication and training skills
- Fluent English; other languages such as French, Spanish, German are a plus
- Technical skills: Drupal 7, PHP, mySQL, Linux, HTML, CSS, bootstrap, jQuery.

#### Additional Information

- Communications – mainly in English – through the ServasOnline website, email, phone, video chat, voice call services, the cloud
- You will work on a teleworking basis
- Our estimate is that this job requires a part-time activity
- Experience with NGO is a plus

## ABOUT SERVAS

Servas International is a worldwide non-governmental organization which runs a traveller-host hospitality programme based on values of tolerance between people of different cultures, backgrounds and nationalities.

Read more about Servas: [servas.org/](http://servas.org/)

Email your application to Bernard Andrieu, ServasOnline Application Manager: [berno.andrieu@orange.fr](mailto:berno.andrieu@orange.fr)

## AD: COMMIT YOURSELF TO THE SERVASONLINE PROJECT MANAGEMENT TEAM

Servas urgently needs volunteers with project management or ICT skills to help us to continue to develop and implement the ServasOnline website.

Servas has developed a collaboration platform called ServasOnline, which is now up and running. ServasOnline is a multilingual website, regularly publishing news from member countries in four languages. Servas members have access to the database of all members worldwide. Members can select and contact other members all over the world to meet them during their travels.

The website is built with the Drupal CMS (Content Management System) and mySql.

While the website is functional and many countries have transitioned their member lists to the new website, there are still areas that are not complete, users have identified bugs and elements that require revision, and not all countries have transitioned their data.

Please contact us if you can contribute in any of the following areas:

### Project management

- Search and Contract with companies when the previous one comes to be unavailable.
- Search Servas members to work on the project
- define budget in close collaboration with Exco
- Communicate with the National Coordinators team, the technical team (ICT) and EXCO regarding any Servas Online issues.
- Periodical reports to EXCO, International treasurer, Audit Committee, Bulletins, etc. including statistics, charts, Fix List, status of countries (Key people, Servasonline excel sheet), etc. (or delegate to others as needed)

### Requirements Management (4 to 12 hours /week)

- Create the “fix/change” list, based on feedback from country administrators and from direct messages or calls (suggestions, requests, bugs, alerts).
- Check and investigate, establish priorities, and communicate these to the developer. Word them technically and in detail, with use cases when needed.
- Participate in SOLNCU forum to provide technical perspectives

### Technical Coordination (12 hrs/week)

- Manage the workflow for the development company and consult on problems. Ensure coordination between developers and system administration (ICT)
- Deeply test fixes and ask users to test.

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- Use indepth knowledge of the database structure to fix database issue that don't require Drupal, PHP, HTML, CSS, Apache, MariaDB knowledge
- Thoroughly survey expenses, developer's invoices and effective work done,
- Periodically save export files, database, full website, project stuff
- Handle occurring external events (European RGDP, Hacking events, Shut down, Exco requests, mailing system coherence, system releases, etc.)
- Check accuracy of the content of the database.

### **User Documentation and Communication**

- Participate in the National Coordinators User Group forum to provide technical expertise on topics raised
- Assist in creation of user guides.
- Provide reports for regional or international AGMS and meetings.
- Collaborate with the webmaster when changes to ServasOnline affect the Servas.org website.

### **Migration Support (4 hrs /week)**

- Encourage, teach, and advise transitioning countries until all have migrated to ServasOnline.
- Assist countries with data migration: importing, upload file checking, correcting upload errors, and Member list building, etc.

### **Superadmin Help desk (4 hrs/week)**

- Respond to questions from national administrators and technical support people about procedures or problems with ServasOnline functions, which can't be dealt with by the ServasOnline National Coordinators User Group.
- have "Superadmin" power to assign permissions. This role will be greatly reduced once all countries have migrated, and the geographical scope is operational to allow national administrators to assign local permissions.
- Fix data issues that exceed permissions of country administrators, or that country administrators don't know how to fix.
- Continue to support countries with limited local computer expertise .

### **Country Help Desk (4-12 hrs/week)**

- Receive member "contact" requests from [www.servas.org](http://www.servas.org) contact form, and respond or pass on to country administrators.

### **Key Skills:**

- Skills vary depending on the aspects of the position that volunteers undertake.

### **All require:**

- Adherence to Servas values
- Good communication and training skills
- Fluent English; other languages such as French, Spanish, German are a plus
- Ability to multitask and good personal organization

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- Strong teamwork skills and comfort in working remotely with an international team
- Technical coordination or Helpdesk could require:
- Ability to understand development options on the following technical skills: Drupal 7 (a must), PHP, MySQL, Linux, HTML, CSS, bootstrap, jQuery.

## **AD: EDITORS WANTED FOR SI WEBSITE**

With increased Servas activity on the new Servas website ([servas.org](http://servas.org)) and on social media, there's also a growing need for editors. A web editor is needed for each language used on the new Servas website. Currently the languages are English, Spanish, French and German.

We're looking for people of all ages, who have basic, medium or well-developed skills in writing and/or editing editorial texts as well as handling photos, graphics and other illustrations. It's a plus but not a prerequisite to have experience of editorial work on the web and in a content management system (CMS).

We're also looking for people with writing, photography and/or graphic design skills who can work as Servas editor-correspondents around the world. Working in cooperation with the web editors on [servas.org](http://servas.org) and the editor of the newsletters SI News Bulletin and SI News, you will create and edit editorial content from around the world.

Send your application to [president@servas.org](mailto:president@servas.org)

*Jonny Sågänger, President, Servas International & Managing Web Editor*

## **AD: SERVAS FACEBOOK ADMINISTRATORS WANTED**

Servas International's traffic on the social media channel Facebook is growing, so as soon as possible we need to recruit administrators both for the Servas International Facebook Page and the Servas Travelling for Peace public discussion group.

These are challenging and fulfilling positions for people with the right skills and abilities.

Send your application to [president@servas.org](mailto:president@servas.org)

*Jonny Sågänger, President, Servas International*

### **SERVAS PUBLIC FACEBOOK GROUP ADMINISTRATOR**

Servas Travelling for Peace is a public Facebook discussion group for people interested in Servas International. You don't have to be a member of Servas. Membership in this Facebook group does not make you a member of Servas. [www.facebook.com/groups/servas/](http://www.facebook.com/groups/servas/)

#### **Servas Facebook Group Administrator responsibilities:**

- Review and approval of new members - includes reviewing applicants' Facebook profile for possible spammers
- Daily monitoring of group posts
- Watch for inappropriate posts such as sales, advertising, and promotions not related to Servas and Servas core values, pornography, etc.
- Removal of inappropriate posts and deleting/banning members who spam or continue to post inappropriately.

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## **SI FACEBOOK FAN PAGE ADMINISTRATOR**

The official Servas International Facebook Fan Page provides news, stories and information on Servas activities around the world. [www.facebook.com/Servas.International/](http://www.facebook.com/Servas.International/)

### **Servas International Facebook Page Administrator responsibilities:**

- Monitor and reply to Messages and Notifications if possible or notify Servas Exco of the message if no action has been taken within two days..
- Alerts will appear in your FB's left-hand column list of your pages and groups.
- Approve or deny posts, monitor discussions.

## **NEWSLETTER IN SPANISH**

You can also read the SI News Bulletin in Spanish on the Servas International website.

Would you like to become a member of the translators team? Email Lilly Kerekes, the coordinator: [spanishcoordinator@servas.org](mailto:spanishcoordinator@servas.org)

## **ABOUT SERVAS INTERNATIONAL NEWS BULLETIN**

The Servas International News Bulletin (SI News Bulletin) is a newsletter from Servas International Executive Committee (SI Exco), which is the organization's global board. The SI News Bulletin contains a brief report about current issues and decisions.

### **Editors & Newsletter Coordinators:**

Jonny Sågänger, SI President [president@servas.org](mailto:president@servas.org)

Picot Cassidy, Servas Britain

Itzcóatl (Jorge) Rendon, Mexico

Christopher Stone, Servas Greece

Graphic Design/Layout: Alan Stone, Servas Greece

### **What would you like to read about in the SI News Bulletin? Let us know.**

Email: [president@servas.org](mailto:president@servas.org)

Servas key people around the world are encouraged to forward the newsletter to individual members in Servas. Feel free to quote this newsletter, but please remember to mention Servas International News Bulletin as the source.

## **SI EXCO 2016-2018**

President: Jonny Sågänger [president@servas.org](mailto:president@servas.org)

Vice-President: Ann Greenhough [vicepresident@servas.org](mailto:vicepresident@servas.org)

Treasurer: Radha B. Radhakrishna [treasurer@servas.org](mailto:treasurer@servas.org) (replaced William D'Souza January 2018)

General Secretary: Penny Pattison [generalsecretary@servas.org](mailto:generalsecretary@servas.org)

Host List Coordinator: Pablo Colangelo [hostlistcoordinator@servas.org](mailto:hostlistcoordinator@servas.org)

Peace Secretary: Danielle Serres [peacesecretary@servas.org](mailto:peacesecretary@servas.org)

## SERVAS INTERNATIONAL ON THE INTERNET

**Servas International website:** [servas.org/index.php](http://servas.org/index.php)

**Servas on Twitter:** [twitter.com/ServasI?lang=en](https://twitter.com/ServasI?lang=en)

### Servas on Facebook:

**Servas Travelling for Peace** [www.facebook.com/groups/servas/](http://www.facebook.com/groups/servas/)

- This public discussion group is for people who are interested in learning more about Servas International. Membership in a recognized Servas Group is not required. Membership in this Facebook group does not make you a member of Servas.
- Administrators: Alan Stone, Stefan Fagerström, Pablo Colangelo, Jonny Sågänger.
- Moderators: Carla Kristensen, Jae Kwoang Park.

**Servas International** [www.facebook.com/groups/117649068294944/](http://www.facebook.com/groups/117649068294944/)

- This closed discussion group is for people who are members of Servas. Your membership will be verified.
- Administrators: Pablo Colangelo, Arnoud Philipppo.

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## ABOUT SERVAS INTERNATIONAL



Servas International is an international, non-profit, non-governmental federation of national Servas groups, supporting an international network of hosts and travellers.

Our network aims to help build world peace, goodwill and understanding by offering opportunities for personal contacts between people of different cultures, backgrounds and nationalities.