



NEWS BULLETIN

FROM THE SERVAS INTERNATIONAL EXECUTIVE COMMITTEE

– News from Servas International Executive Committee (Exco) –

===== July 2018 =====

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* DECLINING SERVAS INTERNATIONAL INCOME

Provisional financial figures show that Servas International (SI) received income from stamp fees to the value of 56,539 Swiss francs (CHF) during the 12-month financial year between April 1 2017–March 31, 2018. The income for these 12 months trended lower compared to the previous financial year for April 1 2016–March 31, 2017. SI's income for that period from stamp fees was 57,699 Swiss francs.

The SI's income is made up almost entirely of the money that member groups and member countries pay for the fees that SI charges for the stamps used on Letters of introduction - LOI. The size of SI's income from stamp fees reflects how many LOIs have been issued by the member groups and countries' stamps for Letters of introduction. The number of stamps issued is an indicator of how attractive Servas is as a global peace and hospitality organisation.

The downward trend for SI's income needs to be turned around, otherwise there will not be enough resources to pay the maintenance and development costs for IT-systems and other expenses needed for running the organisation. In October 2018 the SI GA, SI General Assembly, and the global board of SI (SI EXCO) for the mandate period 2019–2021 will have to decide how to reverse the downward trend and increase SI's revenues. This is especially important since SI's annual outflows are significantly higher (45%) than our inflows.

We are protected to some extent by our accumulated cash balances – or in plain English “money in the bank”. These have been built up over many years of careful stewardship and stood at 436 749 Swiss francs at March 31 2018. A year earlier, on March 31 2017, the cash balance stood at 412 367 Swiss francs. The accumulated money, which includes an extraordinary fee (which was called a levy) decided at SI GA 2009, has enabled the organisation to meet the substantial capital expenditure for the new website launched at the beginning of 2017 and the global membership administration system being implemented since summer 2017. These features are all based on the ServasOnline System, which has been the largest investment in SI history.

All this will be shown in the 2017–2018 Financial Statements to be posted on servas.org as soon as possible. The Financial Statements for 2016–2017 can be downloaded on these weblinks:

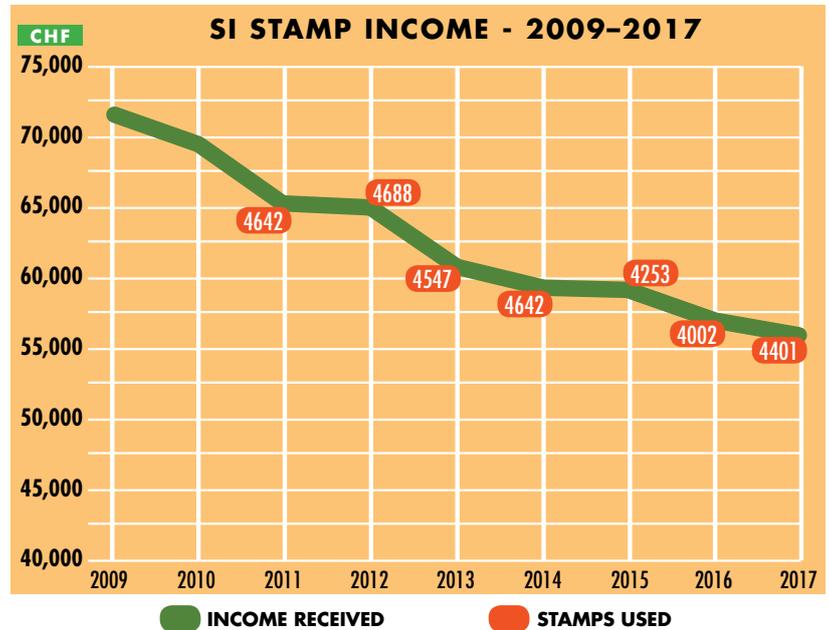
<https://servas.org/en/distant-vote>

https://servas.org/sites/default/files/uploads/distant_vote/2017/SI_FY_2016-17-Fin_Stt-1.pdf

Note that the Financial Statements for 2016–2017 were the first for many years to be completed and audited within six months of balance date. This achievement was made possible thanks to the joint efforts of the Servas bookkeeper, current and past SI treasurers and the SI Internal Audit Committee (SI IAC).

Jonny Sägänger, SI President

Radha B. Radhakrishna, SI Treasurer



SI's income has been declining for some years.

* HOW SI MONEY IS USED

As the Servas community prepares to meet at the Servas International Conference and General Assembly (SICOGA) in Seoul we would like to share some information on the organisation’s finances. We hope this information about the expenses, revenue and planned budget is useful to everyone in Servas International (SI) as we consider the way forward for our organisation.

The aim in publishing this information is to be as transparent as possible about SI’s finances, based on the notion that it’s a democratic principle to show how the money is generated from individual Servas members fees is being used.

SI revenue/income

SI’s revenue/income is made up almost entirely of the contributions we receive from member groups and member countries for stamp fees. In the last five years the amount we have received has been trending down slightly. This table shows our receipts in the most recent periods.

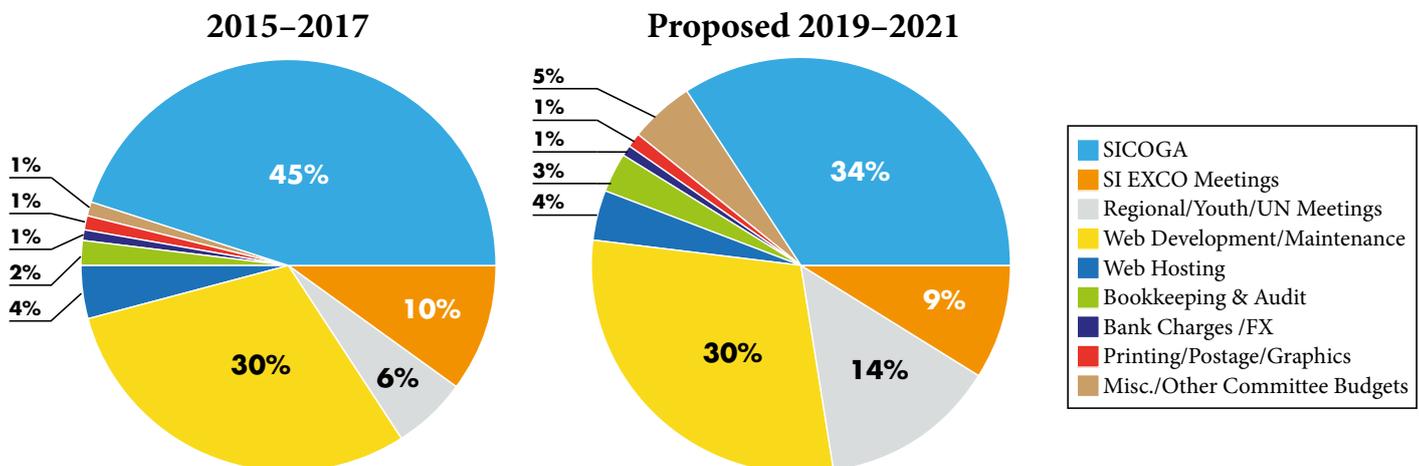
In calendar year 2017, we received contributions from 31 countries, and in 2016, we received money from 29 countries. To keep the table short, we present only the top 10 stamp fee contributors, who collectively paid 88% of our total budget for these years. All the figures in the table below are in Swiss francs (CHF).

TOP 10 CONTRIBUTING COUNTRIES LISTED BY REVENUE RECEIVED			
2016		2017	
United States	14,250	United States	16,070
France	14,030	France	12,490
Germany	6,544	Germany	6,994
Canada	3,670	Italy	2,830
Italy	3,085	Canada	2,815
Britain	2,680	Australia	2,740
Australia	2,365	Britain	2,350
Belgium	2,071	Belgium	1,375
Switzerland	1,150	Denmark	1,105
Denmark	1,105	Netherlands	970
TOTAL RECEIVED	50,950	TOTAL RECEIVED	49,739
Total Collected from 29 countries	57,760	Total Collected from 31 countries	56,539

SI expenses

Below are two graphs relating to expenses. The first “composite” graph shows the average for the years 2015–2017, the most recent three years for which audited statements are available. The reason we chose to present a composite number is because our biggest expense, the GA and Conference, is incurred once every three years, and

Servas Expense Analysis



The graph on the left shows the average of the most recent three years for which audited statements are available. It shows SI’s biggest expense is for Servas International Conference and General Assembly, SICOGA, meetings, which represents 45% of the expenses. The second largest outflow is for web development (30%), for Servas Online and other projects. The graph on the right reflects the proposed SI budget approved for 2019–2021 at the SI EXCO meeting in March 2018. Expenses for GA expenses (35%) remain our largest expenditure.

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we considered an average across three years would present a clearer view.

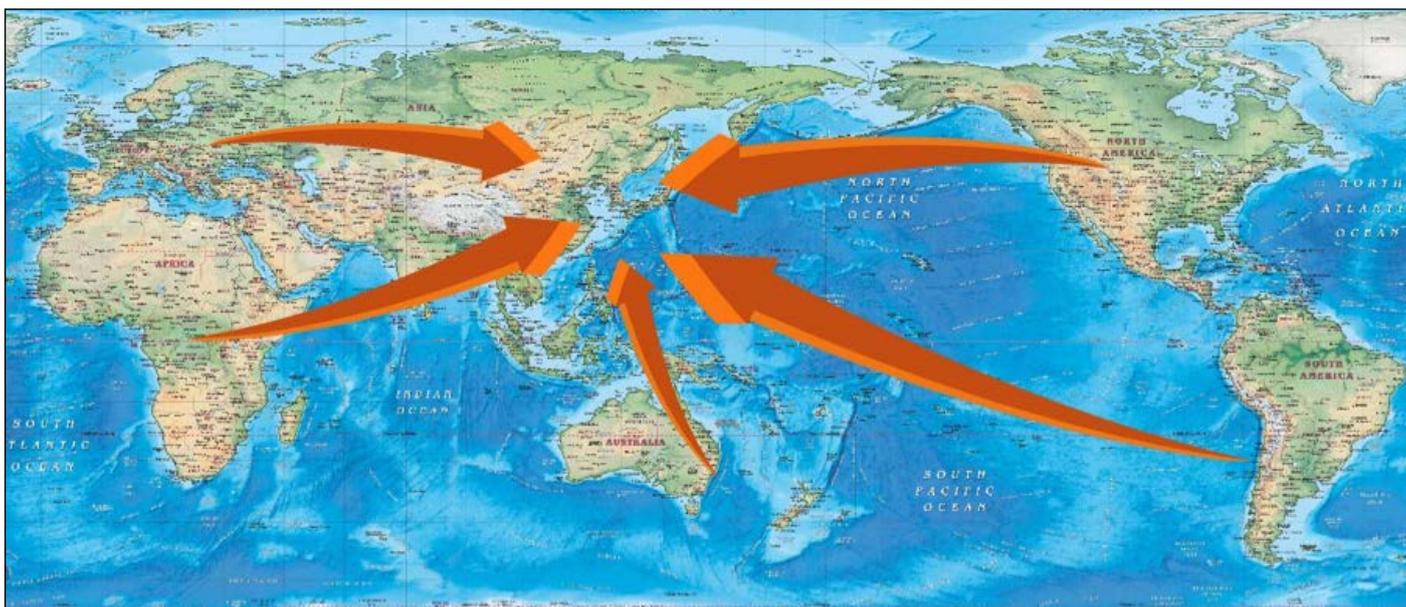
As you can see in the graph, the largest expense is for SICOGA meetings (45%). The second largest outflow is for web development (30%) – for the ServasOnline System and other projects. Other meetings – EXCO, regional and youth meetings was approximately 16% of the total expenses. On average, our operating expenses were 49,280 Swiss francs (CHF) during this period. Including development expenses, they amounted to 70,745 Swiss francs during this period.

Under the proposed budget, SICOGA expenses (35%) remain our largest expenditure followed by web development (30%). The proposed annual operating budget is 62,000 Swiss francs (CHF). Including the development budget, it is 81,000 CHF per year, about 25,000 CHF less than we take in each year.

Radha B. Radhakrishna, SI Treasurer

Jonny Sågänger, SI President

STATUS REPORT ON SICOGA 2018



SICOGA 2018 will be held in Seoul in October 13 to 20.

We're getting closer to Servas International Conference and General Assembly (SICOGA 2018) in Seoul in October 13 to 20.

In this article you will find a conference status report, an overview of the programme and a description of the democratic process during the SI General Assembly, which is the business part of the conference.

On June 10, the Servas International's global board, SI Exco, decided to close registration for the conference, since the budgeted target to host approximately 170 participants was met. We have booked the International Youth Center/Youth Hostel and will be using the entire hostel for our conference.

There's an ongoing planning process about how the conference will be covered by online coverage via social
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media and documented for the future. Persons who would like to help with the documentation are encouraged to send an application to president@servas.org.

SI Exco has during the first half of 2018 made a commitment to a determined and feasible effort to minimise the ecological footprint of SICOGA 2018. One of the concrete actions is to use digital conference documents as much as possible instead of printed material.

During the conference there is a programme with workshops, discussion groups and training sessions on a wide range of topics where all the conference participants will be able to contribute to the debate about Servas in the future.

Since the theme for the meeting is “Connecting people and cultures for Peace”, the focus in the programme will be on the development of Servas International as a peace and hospitality organization. The workshops and presentations focus on peace, youth, Making connections and regional development, apart from others related to more specifics as the ServasOnline System, interviews processes, SI archives et cetera.

Any suggestion, creative idea and offer how to make the fun and informal part of the conference rich and enjoyable will be warmly welcomed. Please send your input and/or additional ideas for the non SI GA programme to SI Peace Secretary Danielle Serres (peacesecretary@servas.org) and SI Vice President Ann Greenhough (vicepresident@servas.org).

Please write this in the subject line: SICOGA 2018: programme, social & fun activities.

The Servas International Conference 2018 (SICOGA) includes the Servas International General Assembly (SI GA). SI GA is the business part of the conference. During the GA sessions voting delegates from national Servas Member Groups will make decisions about the running and financing of Servas International as well as the planning for the future direction of the organisation. SI officers and committees will also be elected for the coming mandate period of three years.

The decisions that will be made during SI GA are based on proposals that have been submitted for consideration by the General Assembly. The proposals are called motions and were submitted by National Secretaries or by the global board of Servas International, SI Executive Committee (SI Exco).

All the motions that were received by SI Exco six months before the start of the SI GA have been published on this webpage on servas.org:

<https://servas.org/sicoga2018/general-assembly-motions.php>. In many cases, more details related to the motions will be published.

More information about SICOGA 2018 can be found at <https://servas.org/sicoga2018/> which will give the most up-to-date information about planning for the conference.

Jonny Sägänger, SI President

* WOMEN TRAVELLING WITH SERVAS

This article by Raffaella Rota from Italy is the first in a series of stories about women's experiences travelling with Servas. The stories will appear on servas.org, on Facebook and other social media.

Please enjoy reading the stories as they are published.

Jonny Sågänger, President, Servas International

A Wanderer Along the Coast of Portugal

by Raffaella Rota, Servas Italy

My backpack is ready. Only what is absolutely necessary is inside. I like to travel "light", with a very few things with me, like ancient nomads or Alpine explorers.

I love to travel alone. I love to travel on foot and by bicycle. I feel free, full of adrenaline, independent. Really surrounded by creation... the blue sky, the quiet sea, the strong wind and sometimes the rain... but also people all around me.

Now I am leaving for a couple of weeks for a short holiday. The trip will lead me to Oporto, in Portugal, for the first time, and then, on foot, for an adventurous walk along the Douro river, the ocean coast and woody paths... direction north, toward Finisterre. I am travelling alone, with no GPS, in a country I don't know.

Several thoughts in my mind. Shall I reach my goal? Shall I miss my home, my family, my friends? Shall I be up to the situation... facing unknown people, unexpected events and bad weather? Shall I handle the anxiety of this trip that's not so well-organised?

But I have a strong feeling inside. I am part of an international network, Servas, which can make you feel at home everywhere you are. In Oporto somebody is waiting for me, by coincidence another "single" woman, Teresa, whom I am meeting for the first time. She will freely share with me her time, her stories, her feelings.

Servas is a dream! Servas is a revolutionary dream of a new lifestyle based on welcoming, on "taking care", on "feeling part of a single humanity", with a unique project to build a new world of peace and justice.



Raffaella Rota of Servas Italy has written the first contribution in a series of articles describing women's experiences travelling with Servas.

* STEPS TO REDUCE SICOGA'S ECOLOGICAL FOOTPRINT

An event such as a Servas International Conference and General Assembly (SICOGA) puts a significant ecological footprint on the world's environment. Servas International's global board, SI EXCO, has made a commitment to make a determined and feasible effort to minimise that ecological footprint.

SI Exco's first step comes with SICOGA 2018, with the aim of continuing this initiative with progress in future SICOGA's.

During SICOGA 2018, the following steps will be:

- Publicise SI Exco's sustainability intentions.
- Where possible digitize conference documents, few on paper.
- Food: A certain number of the meals will be vegetarian.
- Use of low environmental impact transport on site. A) Local collective means of transport will be used as much as possible. B) Servas Korea is arranging a bicycle tour (SIPR 2018).
- Use of reusable mugs (not plastic disposables)

Additional initiatives are being discussed, for example, offsetting CO2 from the airplanes bringing the participants to Seoul.

If you have ideas or would like to be active in this initiative, please send an email to president@servas.org.

Jonny Sågänger, SI President

* TIME FOR SI GA 2018 ELECTION NOMINATIONS

A number of elections are to be held in October 2018 at the Servas International General Assembly (SI GA) in the Republic of Korea. The Nominations Committee is now accepting nominations for positions on the next SI Executive Committee (the global Servas board) and for elected SI officers in the Conflict Resolution Committee, Audit Committee, Development Committee, etc.

Nominations will remain open until immediately before the elections, which take place during the SI GA. It is important, however, that national groups consider possible nominations well before the SI GA, so active Servas members can come forward, even though they may not be able to attend the General Assembly in person.

If you would like to put yourself forward as a candidate for one of the positions or would like to nominate someone else, please contact the SI Nomination Committee by email to nominations@servas.org.

Susanne Thestrup (Denmark) is the convener of the Nomination Committee, and she working together with Norma Nicholson (Australia) and Jean Seymour (Great Britain).

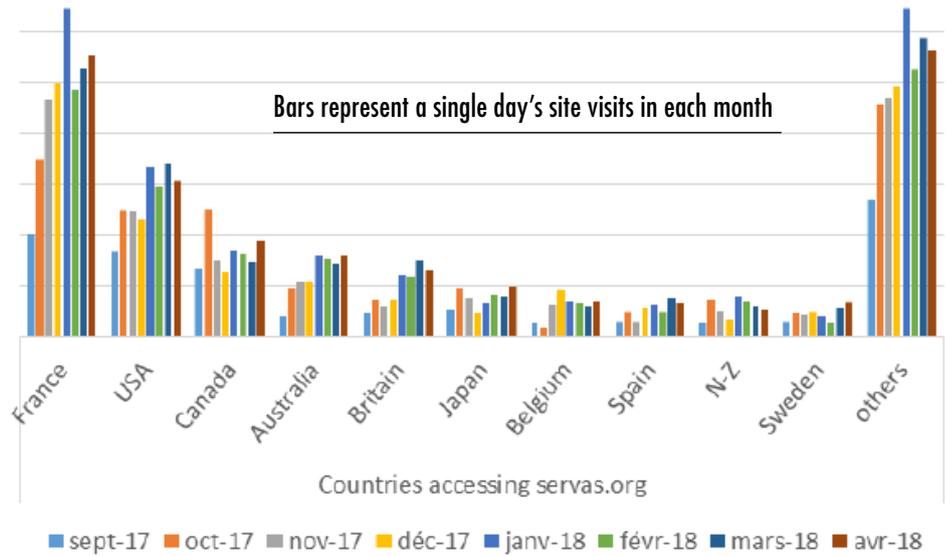
The Servas International General Assembly (SI GA) is part of the Servas International Conference and General Assembly (SICOGA) held every three years. SICOGA 2018 takes place October 13–20 in Seoul. For more information about SICOGA 2018 <https://servas.org/sicoga2018/>

* FRENCH WEBSURFERS MOST ACTIVE ON SERVAS.ORG

Citizens in France, USA and Canada are most active in surfing on Servas International's website servas.org.

That is shown by statistics generated from the website and compiled by Bernard Andrieu, ServasOnline Application Manager.

The reason that Servas France has such high activity is that the country has a quarter of the total number of profiles in ServasOnline.



* COUNTRIES INSIDE AND OUTSIDE SERVASONLINE

In June there were 10,500 profiles in ServasOnline, which is fast becoming the global Servas International (SI) membership administration system. A majority of SI groups are present on ServasOnline and more than half of all individual members of Servas worldwide now have their member data on ServasOnline.

Recently the following Servas countries successfully transferred their members personal data:

Taiwan, Singapore, Netherlands (March 2018), Vietnam (April 2018).

Some of the countries that are still not in ServasOnline but active in finding ways to be connected: USA, Italy, Germany, Norway, China and Pakistan.

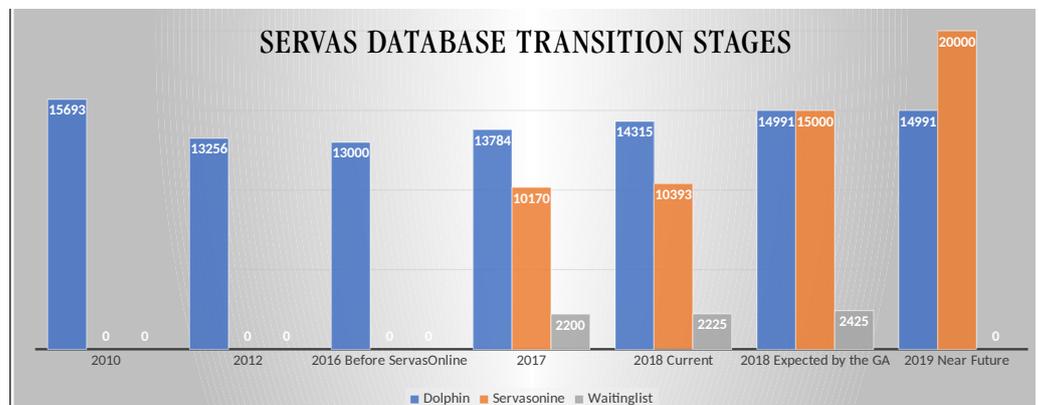
SI Exco and the ServasOnline Team invite all remaining Servas

countries to join in, so that all national entities will be listed in ServasOnline for the 2018 Servas International Conference and General Assembly (SICOGA 2018) in October this year in Seoul, Korea.

Do you need help with the transfer? Send your questions to the ServasOnline Team: servasonline@servas.org

Jonny Sägänger, SI President

Bernard Andrieu, ServasOnline Application Manager



In March this year there were about 10,000 profiles in ServasOnline. This means that more than 2/3rd profiles in Dolphin hostlists storage area were already migrated to the new platform adopted by the GA. The objective of SI ExCo and ServasOnline Team is to have all Servas National Groups in ServasOnline by SICOGA 2018.

Graphic/Statics: Pablo Colangelo SI HostLists Manager with data from ServasOnline and Dolphin.

In June this year there were 10,500 profiles in ServasOnline.

Graphics/statistics: Pablo Colangelo, SI Host List Manager, with data from ServasOnline and Dolphin.

* **SERVAS ARTISTS TO PRESENT ART ON WORLD DAY OF PEACE**

Servas Artists was created in 2007 by a Hungarian singer and a French painter.

They were joined by musicians, writers, painters, artists, sculptors, photographers, filmmakers, videographers and dancers from many countries, all eager to create and exchange ideas about Servas values.

Today, Servas Artists offers its members the opportunity to act together and at a distance, from one art to another, from one culture to another, from one language to another, with a multimedia project entitled “Let’s create peace together”.

The idea is simple: Like the wind, peace is visible only by its effects.

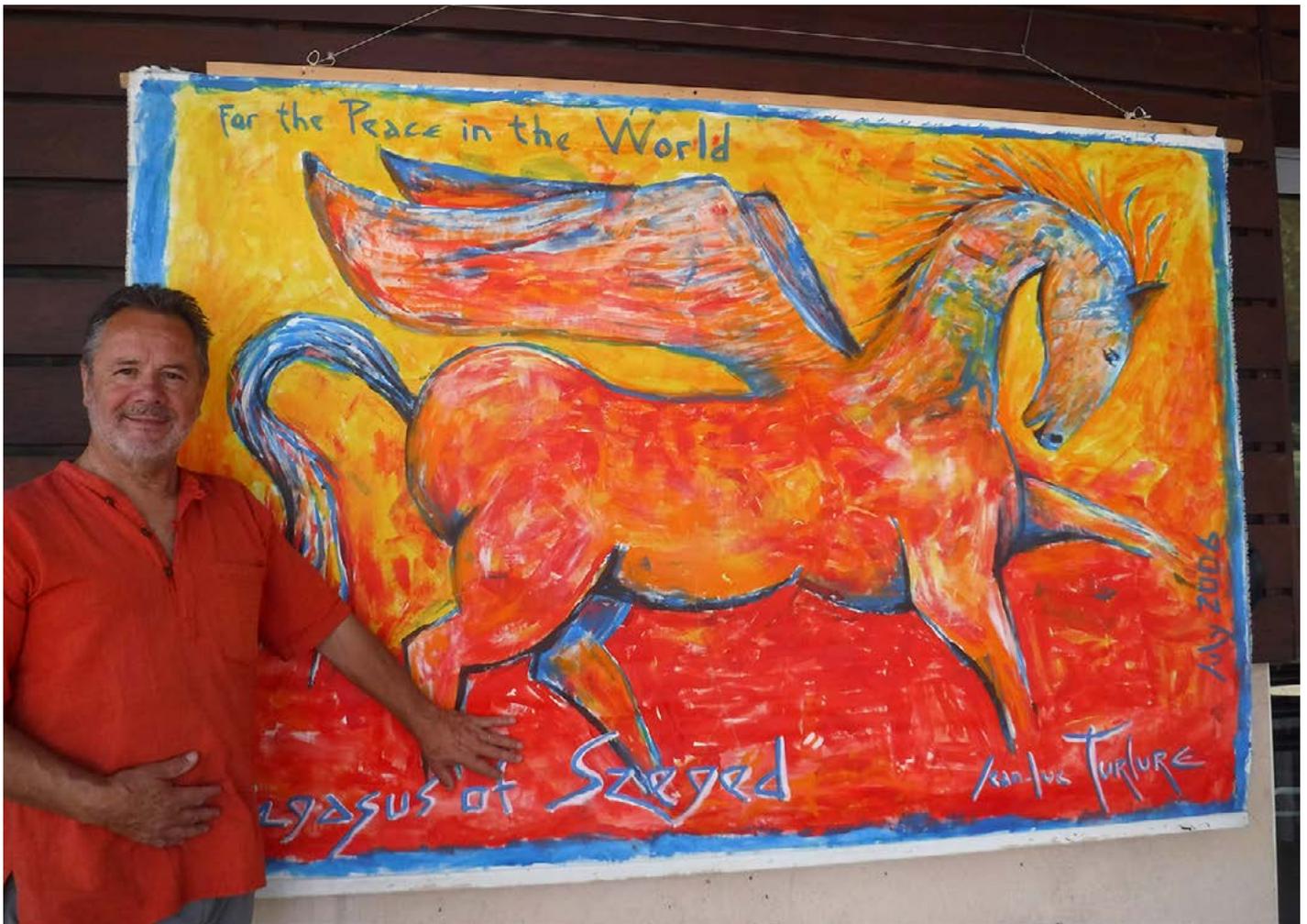
Creative and international currents in Servas Artists highlight the special aspects of each artist, art and culture.

The Servas spirit of understanding, tolerance and peace will guide this initiative, which deserves to be encouraged, shown and spread.

Artists’ creations will be put forward by the end of June at the latest, to be presented on the website by World Peace Day on September 21, 2018.

Let’s start by making ourselves known to Servas Artists and get together to work in the Servas spirit. Contact: artists@servas.org

Michèle Bayar and Jean-Luc Turlure, Servas France



Jean-Luc Turlure, Servas France, presents an artwork.

* PEOPLE: SERVAS FRANCE BOARD, OTIENO, GENDEL, MERKELBACH

** SERVAS FRANCE NATIONAL BOARD

All the positions of the Servas France Executive Board were renewed during this year's General Assembly that took place in Limoges on May 21st 2018. Servas France members had before the meeting voted online to elect eight candidates to participate in the administration of the association, together with regional coordinators and specific coordinators.

The members of the new board of Servas France are: National Secretary: Erick Lefort; Vice-president in charge of International Relations: Isabelle Girard; Secretary: Geneviève Aubert; Treasurer: Chantal Larue-Bertin



The new Servas France Executive Board for 2018-2021 (from left to right): Chantal Larue-Bertin; Treasurer, Erick Lefort; National Secretary, Geneviève Aubert; General Secretary, Isabelle Girard; International Main Contact

** DALTON'S SERVASONLINE LEAD IN AFRICA

I'm Dalton Otieno 20, a student and the youth contact for Servas Kenya as well as the ServasOnline online administrator for our country. I volunteered to support nine other African countries in adding their host details to ServasOnline. They include: Rwanda, Ethiopia, Tanzania, Mali, Egypt, Cameroon, Congo Kinshasa, Congo Brazzaville, Burundi.

My determination was to see a complete transfer of host list information from Dolphin to ServasOnline, which was being delayed because most countries (primarily African) had no national administrator to do the transition.

The only challenge is that once the members of a certain country are added, they rarely complete their profiles. Some also give wrong email addresses. What a mess!

I'm ready to support any country that may need my help. Just write to me at daltonotieno87@gmail.com.

I appreciate the support from Bernard and Pablo, who have worked with me hand-in-hand in the transition.

Dalton Otieno, Servas Kenya



Dalton Otieno, ServasOnline online administrator for Servas Kenya.

** SPECIAL PEACE SECRETARY ASSISTANT FOR SPANISH-SPEAKING COUNTRIES

It's my pleasure to introduce Sara Gendel, who offered to help me connect with Spanish-speaking Servas countries, in particular as this year we will start celebrating the Servas 70th anniversary.

Sara will be my special assistant for Spanishspeaking countries.

Sara and I started communicating with the 15 Spanishspeaking Servas countries, to promote networking and share peace initiatives. We are starting to receive positive feedback and will keep you updated.

So far one idea is planting trees on September 21, International Peace Day, organising a special Servas peace event, in harmony with nature.

Danielle Serres, Servas Peace Secretary

My name is Sara Gendel, I am an elderly woman and I live in Argentina.

I wanted to let foreign travellers know about the activity of a community in one of the Paraná River Delta islands, more than two hours away by boat, and I searched the web for solidarity travellers. And, in 2008, I found the Servas page.

Reading the story of Bob Luitweiler and Servas, asking to be a member, was the next step.

I believe in all solidarity activities, acting as a member of the Parliament of the Third Age in Vicente Lopez, where I live, as a member of the Neighborhood Board, and as a volunteer in the Ecological Reserve.

Between 2008 and 2009, I was the Peace Secretary for Servas Argentina, and my first action was with the Servas members in Buenos Aires and its suburbs. We collected books to donate to a people's library. This required a lot of logistical organisation, and it was a great experience, very rewarding.

This project accorded with the idea I have that it is also necessary for neighbouring Servas members to get to know each other. And to promote a good network between Servas members of each region, because even if we do not travel or receive hosts, we can spread the spirit of Servas, so that it grows and reaches more and more places, linking in with the activities of each place.

This was the reason that moved me to offer my help for all Spanish-speaking Servas countries to Servas International Peace Secretary, Danielle Serres, to facilitate communications about the peace activities we can share, and particularly celebrations for September 21 World Peace Day, and the Servas anniversary.



Sara Gendel is helping SI Peace Secretary Danielle Serres to connect with Spanish-speaking Servas countries.

* **SERVAS MEETING IN RWANDA – AFRICAN PEACE SPIRIT SHARED**

Rwanda! The world may associate the country with genocide, at best with gorillas. In August 2017 it was the meeting point for African Servas groups to network and promote peace. Eight people came from India, two from Australia and me from Germany. Three times as many came from Rwanda, Cameroon, Democratic Republic of Congo, Uganda, Kenya, Malawi and Zanzibar.

Unlike North America and Europe, in Africa the original intention of building peace via meeting was the central focus. While “Westerners” prefer to travel, tour countries and alongside are happy to meet native hosts, African Servas members initiate meetings to connect with each other and actively work in community and peace projects and make an effort to recruit new members.

We wish that travellers would not only come to “see” the country, but join their peace work during their stay. As flights are expensive and visas difficult to obtain, African Servas people would be happy if they were invited by national or local groups or individual hosts to get visas and see Europe, the Americas, Asia or Australia. Malawi sets an example having a partnership with Iceland.

During the meeting representatives from the different African countries met separately and started networking more closely via various means that promise cooperation and spreading the idea of Servas.

Another difference struck me: good leadership is expected to keep Servas on track as a peace organisation. Fidèle Rutayisire, National Secretary of Rwanda, fulfilled that role, as the main initiator of the meeting as well as pushing the number of members in Rwanda from about a dozen to 48 within a short time. He guided the Rwandan members into successfully organising an international meeting: hosting, agenda, providing facilities from a flipchart to a wonderful spot to stay by Kivu Lake and even a boat trip and a dance performance.

Compared to that, Servas in quite a few countries I have visited looks like a list of individual hosts who from time to time have their private individual building of friendship with SERVAS visitors, rarely in touch with Servas as a worldwide organisation for peace.

Coming myself from a country that started two world wars, with respectively 20 and 60 million dead, as well as being responsible for the genocide of six million Jews and others, I was deeply impressed to find the founders’ initial idea after World War II is alive in Rwanda.

I am waiting for a song to be published for all Servas people around the world – a song created by young enthusiastic African Servas members that expresses the joy of communicating, of sharing. It is the African contribution to our international Servas community.

Helga Merkelbach



Helga Merkelbach adapting to local culture and Rwanda afro style hair braids after four weeks in the country

* WHAT SI EXCO HAS DECIDED – FIND OUT HERE

Minutes from SI Exco meetings are on the Servas International website: <https://servas.org/en/community/board-and-management/si-exco>

AD: WEBSITE DEVELOPER FOR SI WEBSITE

Servas International is recruiting a Website Developer for the website on servas.org. Servas has developed a collaboration platform called ServasOnline. The first release of ServasOnline is now online.

ServasOnline is a multilingual website, regularly publishing news from member countries in four languages.

In the dedicated members section of the website, members have access to the database of all members worldwide. Members can select and contact other members all over the world to meet them during their travels.

The website is built with the Drupal CMS (Content Management System) and mySql.

Responsibilities:

- Servas International is recruiting a website developer for our website servas.org.
- As Website Developer (company or individual) you will be responsible for maintenance and enhancements to the ServasOnline website.
- You will report to and work in close collaboration with the Servas Application Manager (currently Bernard Andrieu).

Your activities will cover:

- Continuity of operations (24/7) in collaboration with the system manager in charge of the Servas server (ICT Team)
- Corrective maintenance (bug fixes)
- Improvement of the application (major changes are planned as part of a second release) based on change requests from the Servas App Manager
- Alerts, suggestions and recommendations for better use, user-friendliness, technical coding, performance, responsiveness of the website
- Assistance to the Servas Web Editor in updating web content
- Preparation of communication and training documents related to the application usage and to changes, in collaboration with the ServasOnline Team

Key Skills:

- Good communication and training skills
- Fluent English; other languages such as French, Spanish, German are a plus
- Technical skills: Drupal 7, PHP, mySQL, Linux, HTML, CSS, bootstrap, jQuery.

Additional Information

- Communications – mainly in English – through the ServasOnline website, email, phone, video chat, voice call services, the cloud
- You will work on a teleworking basis
- Our estimate is that this job requires a part-time activity
- Experience with NGO is a plus

ABOUT SERVAS

Servas International is a worldwide non-governmental organization which runs a traveller-host hospitality programme based on values of tolerance between people of different cultures, backgrounds and nationalities.

Read more about Servas: servas.org/

Email your application to Bernard Andrieu, ServasOnline Application Manager: berno.andrieu@orange.fr

AD: Commit yourself to the ServasOnline Project Management Team

AD: COMMIT YOURSELF TO THE SERVASONLINE PROJECT MANAGEMENT TEAM

Servas urgently needs volunteers with project management or ICT skills to help us to continue to develop and implement the ServasOnline website.

Servas has developed a collaboration platform called ServasOnline, which is now up and running. ServasOnline is a multilingual website, regularly publishing news from member countries in four languages. Servas members have access to the database of all members worldwide. Members can select and contact other members all over the world to meet them during their travels.

The website is built with the Drupal CMS (Content Management System) and mySql.

While the website is functional and many countries have transitioned their member lists to the new website, there are still areas that are not complete, users have identified bugs and elements that require revision, and not all countries have transitioned their data.

Please contact us if you can contribute in any of the following areas:

Project management

- Search and Contract with companies when the previous one comes to be unavailable.
- Search Servas members to work on the project
- define budget in close collaboration with Exco
- Communicate with the National Coordinators team, the technical team (ICT) and EXCO regarding any Servas Online issues.
- Periodical reports to EXCO, International treasurer, Audit Committee, Bulletins, etc. including statistics, charts, Fix List, status of countries (Key people, Servasonline excel sheet), etc. (or delegate to others as needed)

Requirements Management (4 to 12 hours /week)

- Create the “fix/change” list, based on feedback from country administrators and from direct messages or calls (suggestions, requests, bugs, alerts).
- Check and investigate, establish priorities, and communicate these to the developer. Word them technically and in detail, with use cases when needed.
- Participate in SOLNCU forum to provide technical perspectives

Technical Coordination (>12 hrs/week)

- Manage the workflow for the development company and consult on problems. Ensure coordination between developers and system administration (ICT)

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- Deeply test fixes and ask users to test.
- Use indepth knowledge of the database structure to fix database issue that don't require Drupal, PHP, HTML, CSS, Apache, MariaDB knowledge
- Thoroughly survey expenses, developer's invoices and effective work done,
- Periodically save export files, database, full website, project stuff
- Handle occurring external events (European RGDP, Hacking events, Shut down, Exco requests, mailing system coherence, system releases, etc.)
- Check accuracy of the content of the database.

User Documentation and Communication

- Participate in the National Coordinators User Group forum to provide technical expertise on topics raised
- Assist in creation of user guides.
- Provide reports for regional or international AGMS and meetings.
- Collaborate with the webmaster when changes to ServasOnline affect the Servas.org website.

Migration Support (<4 hrs /week)

- Encourage, teach, and advise transitioning countries until all have migrated to ServasOnline.
- Assist countries with data migration: importing, upload file checking, correcting upload errors, and Member list building, etc.

Superadmin Help desk (<4 hrs/week)

- Respond to questions from national administrators and technical support people about procedures or problems with ServasOnline functions, which can't be dealt with by the ServasOnline National Coordinators User Group.
- have "Superadmin" power to assign permissions. This role will be greatly reduced once all countries have migrated, and the geographical scope is operational to allow national administrators to assign local permissions.
- Fix data issues that exceed permissions of country administrators, or that country administrators don't know how to fix.
- Continue to support countries with limited local computer expertise .

Country Help Desk (4-12 hrs/week)

- Receive member "contact" requests from www.servas.org contact form, and respond or pass on to country administrators.

Key Skills:

- Skills vary depending on the aspects of the position that volunteers undertake.

All require:

- Adherence to Servas values
- Good communication and training skills
- Fluent English; other languages such as French, Spanish, German are a plus
- Ability to multitask and good personal organization

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- Strong teamwork skills and comfort in working remotely with an international team
- Technical coordination or Helpdesk could require:
- Ability to understand development options on the following technical skills: Drupal 7 (a must), PHP, MySQL, Linux, HTML, CSS, bootstrap, jQuery.

AD: EDITORS WANTED FOR SI WEBSITE

With increased Servas activity on the new Servas website (servas.org) and on social media, there's also a growing need for editors. A web editor is needed for each language used on the new Servas website. Currently the languages are English, Spanish, French and German.

We're looking for people of all ages, who have basic, medium or well-developed skills in writing and/or editing editorial texts as well as handling photos, graphics and other illustrations. It's a plus but not a prerequisite to have experience of editorial work on the web and in a content management system (CMS).

We're also looking for people with writing, photography and/or graphic design skills who can work as Servas editor-correspondents around the world. Working in cooperation with the web editors on servas.org and the editor of the newsletters SI News Bulletin and SI News, you will create and edit editorial content from around the world.

Send your application to president@servas.org

Jonny Sågänger, President, Servas International & Managing Web Editor

AD: SERVAS FACEBOOK ADMINISTRATORS WANTED

Servas International's traffic on the social media channel Facebook is growing, so as soon as possible we need to recruit administrators both for the Servas International Facebook Page and the Servas Travelling for Peace public discussion group.

These are challenging and fulfilling positions for people with the right skills and abilities.

Send your application to president@servas.org

Jonny Sågänger, President, Servas International

SERVAS PUBLIC FACEBOOK GROUP ADMINISTRATOR

Servas Travelling for Peace is a public Facebook discussion group for people interested in Servas International. You don't have to be a member of Servas. Membership in this Facebook group does not make you a member of Servas. www.facebook.com/groups/servas/

Servas Facebook Group Administrator responsibilities:

- Review and approval of new members - includes reviewing applicants' Facebook profile for possible spammers
- Daily monitoring of group posts
- Watch for inappropriate posts such as sales, advertising, and promotions not related to Servas and Servas core values, pornography, etc.
- Removal of inappropriate posts and deleting/banning members who spam or continue to post inappropriately.

SI FACEBOOK FAN PAGE ADMINISTRATOR

The official Servas International Facebook Fan Page provides news, stories and information on Servas activities around the world. www.facebook.com/Servas.International/

Servas International Facebook Page Administrator responsibilities:

- Monitor and reply to Messages and Notifications if possible or notify Servas Exco of the message if no action has been taken within two days..
- Alerts will appear in your FB's left-hand column list of your pages and groups.
- Approve or deny posts, monitor discussions.

NEWSLETTER IN SPANISH

You can also read the SI News Bulletin in Spanish on the Servas International website.

Would you like to become a member of the translators team? Email Lilly Kerekes, the coordinator: spanishcoordinator@servas.org

ABOUT SERVAS INTERNATIONAL NEWS BULLETIN

The Servas International News Bulletin (SI News Bulletin) is a newsletter from Servas International Executive Committee (SI Exco), which is the organization's global board. The SI News Bulletin contains a brief report about current issues and decisions.

Editors & Newsletter Coordinators:

Jonny Sågänger, SI President president@servas.org

Picot Cassidy, Servas Britain

Itzcóatl (Jorge) Rendon, Mexico

Christopher Stone, Servas Greece

Graphic Design/Layout: Alan Stone, Servas Greece

What would you like to read about in the SI News Bulletin? Let us know.

Email: president@servas.org

Servas key people around the world are encouraged to forward the newsletter to individual members in Servas. Feel free to quote this newsletter, but please remember to mention Servas International News Bulletin as the source.

SI EXCO 2016-2018

President: Jonny Sågänger president@servas.org

Vice-President: Ann Greenhough vicepresident@servas.org

Treasurer: Radha B. Radhakrishna treasurer@servas.org (replaced William D'Souza January 2018)

General Secretary: Penny Pattison generalsecretary@servas.org

Host List Coordinator: Pablo Colangelo hostlistcoordinator@servas.org

Peace Secretary: Danielle Serres peacesecretary@servas.org

SERVAS INTERNATIONAL ON THE INTERNET

Servas International website: servas.org/index.php

Servas on Twitter: twitter.com/ServasI?lang=en

Servas on Facebook:

Servas Travelling for Peace www.facebook.com/groups/servas/

- This public discussion group is for people who are interested in learning more about Servas International. Membership in a recognized Servas Group is not required. Membership in this Facebook group does not make you a member of Servas.
- Administrators: Alan Stone, Stefan Fagerström, Pablo Colangelo, Jonny Sågänger.
- Moderators: Carla Kristensen, Jae Kwoang Park.

Servas International www.facebook.com/groups/117649068294944/

- This closed discussion group is for people who are members of Servas. Your membership will be verified.
- Administrators: Pablo Colangelo, Arnoud Philipppo.

ABOUT SERVAS INTERNATIONAL



Servas International is an international, non-profit, non-governmental federation of national Servas groups, supporting an international network of hosts and travellers.

Our network aims to help build world peace, goodwill and understanding by offering opportunities for personal contacts between people of different cultures, backgrounds and nationalities.