

**Servas International
SI Exco Meeting by Skype
Minutes
Sunday November 12, 2017 15:00 – 17:00 GMT/UTC**

Version: 1

Participants: **Jonny Sångänger (JS); Ann Greenhough (AG); Penny Pattison (PP); Danielle Serres (DS); Pablo Colangelo (PC); William D'Souza (WD)**

Absent: None

Pre-announced difficulty to participate: None

Minutes Recorder: **PP**

Chair: **JS**

Timekeeper: **DS**

Actions are identified in Italics and Underline. A summary of action items is at the end of the minutes

Decisions and Motions are in bold

Meeting began at 15:02 GMT/UTC.

1. Chit chat

2. Agenda Version 1 adopted as amended

3. Adoption of minutes

a. Finalize October 29, 2017 meeting minutes

- **Motion: Approve Version 5 of the October 29, 2017 minutes, as amended at the meeting. Passed**
- Action: PP will reformat and post Version 5 of the October 29, 2017 minutes

4. Email Decisions:

- a. 2017/11/6: PASSED: To approve a contractual arrangement with Christophe Baptiste to support the ServasOnline system, based on the attached contract.

5. 2018 SI Exco Face-to-face meeting

- Reviewed individual commitments in a chart prepared by AG
- Reviewed options for locations of the meeting, based on individual commitments
- **MOTION: First choice for the dates of the 2018 SI Exco face-to-face meeting is March 14-19, 2018. Second choice is March 21-26, 2018. Passed**
- **MOTION: The preferred location for the 2018 SI Exco face-to-face meeting is Milano Italy.**
- Action: AG will contact Servas Italy to request that Milano hosts the 2018 SI Exco face-to-face meeting, giving the first and second choices of dates.

6. SICOGA 2018

a. Draft SICOGA 2018 budget:

- There was confusion, since AG, and also others on SI Exco, were not copied on the draft budget sent by the IAC
- Action: JS will instruct the IAC to copy SI Exco on correspondence unless there is a particular reason not to copy all of SI Exco.
- The SI budget contains an amount of 27,500 CHF in each year for the conference

- **MOTION:** The maximum amount available for funding participants in SICOGA 2018 is 27,500 * 3 or 82,500 CHF. Passed
- **MOTION:** As in past conferences, the intention is that non-funded participants pay for their own conference costs (food and lodging) as well as their share of the overhead costs related to the conference (i.e. meeting rooms, equipment, excursion costs, etc.) Passed
- *Action: WD and AG will prepare the SICOGA 2018 budget*
- **DECISION:** The objective is to determine a cost for non-funded participants in SICOGA 2018 by December 17, 2017
- *Action: PP will contact Chris Patterson for advice and help on determining the cost for non-funded participants based on the 2015 experience*

b. Updates on SICOGA 2018:

- Work is underway on the registration site, communications, budget and the funding process
- The documents have not been updated, but will be soon
- *Action: PP will update conference planning documents*
- *Action: AG will update funding process documents*
- **MOTION:** Up to 300 CHF is approved for expenses related to a meeting in London, England related to defining flight costs for funded participants of SICOGA 2018. The process will be similar to the one used for 2015. Passed
- *Action: AG will coordinate the London, England flight costs meeting*

7. ServasOnline

a. New developer contract:

- The new developer contract has been signed, for a 3 month period

b. SI Exco participation in ServasOnline User Group and meetings:

- Discussion deferred due to time constraints

c. ServasOnline Survey:

- On November 11, 2017, PC sent out a survey to all ServasOnline National Administrators (143 people), to gather information about people who have sent inquiries which indicate that they are interested in joining Servas

d. Transition to ServasOnline:

- PC is working with several countries to transition. PC reported that Bernard is also working a lot with key people
- PC now has the same administrative rights as Bernard, however, he required education on some of the functions
- **It was agreed that there is still an urgent need for a new Project Manager for ServasOnline**
- *Action: JS will send an ad to look for a new ServasOnline Project Manager*
- It is hoped that better administrative tools will be available when the new developer begins working on priority ServasOnline changes
- **It was agreed that new ideas are needed to complete the transition to ServasOnline**
- It was suggested that a Youtube video to teach Servas members how to use ServasOnline would be a good idea
- *Action: DS will contact a person she knows to see if they are interested in the project of producing a YouTube video to teach Servas members how to use ServasOnline*

e. ServasOnline Financial Module and e-stamps:

- PP clarified that e-stamp functionality already exists in ServasOnline
- However, accounting functionality does not, and it would be very complicated to automate the current country by country accounting process
- **It was agreed that the intention is to move away from paper stamps as soon as possible**
- Using e-stamps requires that a country and their travelers use only ServasOnline for LOIs
- Servas Canada has asked to pilot using e-stamps in 2018

8. Stretch legs

9. Financial Issues

a. Search for new SI Treasurer:

- JS reported that he has received 2 applications
- Action: JS will continue the process of searching for a new SI Treasurer

b. Search for new assistant SI Treasurer:

- Richard Cabassut, Servas France, has agreed to take on the role of Assistant SI Treasurer

c. Draft SI Budget for 2019-2021:

- WD reported that this would be reviewed at the 2018 SI Exco face-to-face meeting

d. Signed 2016/17 Financial Statements:

- PP received the paper copies, signed them and sent them on to WD in India
- PP also scanned and sent the signed copies to SI Exco
- Action: WD will forward the scanned signed copies of the 2016/17 financial statements to the DVA for posting for the DV Nov 2017

e. SICOGA 2015 claim from an IAC member:

- It was noted that the payment or non-payment of a SICOGA 2015 claim is not a current SI Exco decision; policy was set by the previous SI Exco
- Action: AG will reply to the IAC about the decision made by the previous SI Exco related to the claim from an IAC member

f. Replacement computer for JS:

- Action: JS will send his specific reimbursement request to SI Exco for an email decision

10. Distant Vote

- The DVA reported to PP that the voting process is underway and going well
- SI Exco recently received an email from Servas France related to motion 2 of the DV Nov 2017
- Action: AG will, in consultation with DS, reply to the Servas France comment on DV Nov 2017 motion 2

11. Communication

- Action: JS will circulate deadlines for SI News Bulletin submissions for the rest of 2017 and all of 2018

12. SI Exco members written reports

- No discussion, due to time constraints

13. Other Business - None

14. Next meeting

- **Next meeting will be Sunday December 17, 2017 15:00 – 17:00 UTC/GMT**

- Regular time: third Sunday every month UTC/GMT 15.00-17:00.

15. Meeting ended at 17:26 GMT/UTC

Action Items

- Action: PP will reformat and post Version 5 of the October 29, 2017 minutes
- Action: AG will contact Servas Italy to request that Milano hosts the 2018 SI Exco face-to-face meeting, giving the first and second choices of dates.
- Action: JS will instruct the IAC to copy SI Exco on correspondence unless there is a particular reason not to copy all of SI Exco.
- Action: WD and AG will prepare the SICOGA 2018 budget
- Action: PP will contact Chris Patterson for advice and help on determining the cost for non-funded participants based on the 2015 experience
- Action: PP will update conference planning documents
- Action: AG will update funding process documents
- Action: AG will coordinate the London, England flight costs meeting
- Action: JS will send an ad to look for a new ServasOnline Project Manager
- Action: DS will contact a person she knows to see if they are interested in the project of producing a YouTube video to teach Servas members how to use ServasOnline
- Action: JS will continue the process of searching for a new SI Treasurer
- Action: WD will forward the scanned signed copies of the 2016/17 financial statements to the DVA for posting for the DV Nov 2017
- Action: AG will reply to the IAC about the decision made by the previous SI Exco related to the claim from an IAC member
- Action: JS will send his specific reimbursement request to SI Exco for an email decision
- Action: AG will, in consultation with DS, reply to the Servas France comment on DV No 2017 motion 2
- Action: JS will circulate deadlines for SI News Bulletin submissions for the rest of 2017 and all of 2018

October 29, 2017 Action Items Not Completed

- Action: PC will ask Bernard how he could access the data about enquiries to join Servas as a step to identifying the outcomes, that is, how many of those making an enquiry finally become members.
- Action: DS will ask Jean-Marc to add Emmaus to the list of website links.
- Action: AG will promote Emmaus as one of the topics for the proposed shared interest networks to be publicised soon.
- Action: DS will send a short text to JS for the next SI News Bulletin, the news bulletin from Exco about the ongoing discussions between Servas and Emmaus
- Action: JS will circulate a new recruitment advert for SI treasurer to members groups.
- Action: WD will send background information to JS with a view to all member countries being asked to volunteer to join the trial.
- Action: JS to consider an article on electronic stamps for the next Exco bulletin.

October 1, 2017 Action Items Not Completed

- Action: WD will instruct the bookkeeper to make the necessary changes to the SI Reserve
- Action: SI Exco will address the need for a new bookkeeper and External Auditor as soon as possible

September 24, 2017 Action Items Not Completed

- Action: AG will inform Servas Brazil that SI funding would not be available for a national event but encourage it to consider alternative ways of bringing young members together.

August 20, 2017 Action Items Not Completed

- Action: AG will revise the timeline for processing funding requests for SICOGA 2018
- Action: WD will begin the preparation of the SICOGA 2018 budget, and AG will help him to make contact with those involved in the 2015 conference budget
- Action: WD will distribute a first quarter financial report (budget to actual) to SI Exco by August 31 2017
- Action: JS will prepare an ad for an SI Assistant Treasurer, rephrasing the one used to find the SI Treasurer WD, and also making reference to the fact that WD will not be running for SI Treasurer in 2018; AG will send it out.
- Action: PC will define the ServasOnline specific administrative tools required
- Action: JS will draft a Vision paper which is intended to stimulate informed debate about possible ways to encourage democracy in our process, for comments by SI Exco

May 28, 2017 Action Items not completed:

- Action: JS to reply to IAC re: 2009 GA decision to rename Internal Audit Committee as Finance Committee, and WD to discuss it further at the IAC face-to-face meeting in July 2017

Mar 30 – Apr 2, 2017 Action Items not completed (may be completed, not discussed):

- Action: JS will send a general public announcement about the SICOGA host country decision
- Action: JS will talk to Antoine Boesch about liability insurance
- Action: PP will prepare the “None of the above” motion for the 2018 GA
- Action: AG will survey the SI committees to get their comments on possible SI committee restructuring, and report back to SI Exco by Nov 15, 2017
- Action: Bernard will look into what search key words are set up for servas.org (which affects when servas.org comes up with an online search)
- Action: PC and JS will work with the User Group to define the changes, and send them to Bernard and Guy for implementation
- Action: Guy and Pablo will identify needed admin tools
- Action: WD will talk to Credit Suisse about a gateway option for online payments
- Action: JS will investigate virtual attendance options
- Action: JS will handle SICOGA 2018 publicity
- Action: Each SI Exco member will look carefully at their job description, and also the SI Exco job description, and ensure that it reflects current reality. They will also define a realistic time commitment for the position
- Action: JS will suggest to the Nominations Committee that they write a special article in Sept 2017 to begin the SI Exco candidate recruitment process
- Action: WD will finalize the budget and actual expenses for the 2017 SI Exco face-to-face meeting

October 16, 2016 Action Items not completed:

- Action: PC will ask Servas France how they managed the hosts without easy internet access, without email addresses, or without unique email addresses for different household members, when converting their data to ServasOnline
- Action: PC will consult and recommend on how to handle Servas members who do not have internet or email accessibility

April 08 - 12, 2016 Action Items not completed:

- Action: AG will bring a proposal to SI Exco re: links with FEE and inviting travelers to offset their travel through FEE – in progress

Appendix 1 SI President's Report

Jonny's short report to Exco
Action report 2017-10-27 - 2017-11-10

COMMUNICATIONS

Modernised/new website & ServasOnline communication

- * I have worked on contributions for the SI News Bulletin Vol 7 No 4 2017, which will be published and distributed to Servas national secretaries and other Servas key persons during the fourth quarter (December).
- * Cooperation with Carla Kristenson and web editor Jean-Marc Eyot to post a few new events on servas.org calendar.
- * I have collected new texts, photos, videos and other illustrations to be published on the website servas.org. The editorial content will be published on servas.org and in other communication channels during the fourth quarter of 2017. Work in cooperation with Jean-Marc Eyot, Servas France, and others.

ServasOnline member system

- * I have given Pablo Colangelo suggestions and other input to the survey he will send to Servas member countries to find out if and how they handle inquiries from the public about possible membership in Servas.
- * Scrutinized and signed co-signed contract with freelance programmer and developer for ServasOnline.

SI registration and SI domicile

I have continued the work on a draft for rephrasing of the SI Statutes that will include a text about a possible future registration of SI and the establishment of a domicile.

Outreach activities (contacts with likeminded organisations)

- * On October 1 I contacted BeWelcome and BeVolunteer Board of directors to find out more about their methods for direct democracy. I sent a reminder on October 26 to BeVolunteer Board of Directors <bod@bevolunteer.org>.

SI financial

- * I have found a person who has volunteered to help SI select supplier of liability insurance for SI Exco. I have earlier, in cooperation with our legal advisor in Switzerland found a group of potential suppliers.

Other business

- * Planning for SICOGA 2018.
- * Day-to-day business: prepare for upcoming SI Exco meetings, approval of payments at SI's internet bank account, email communications, monitoring Servas Twitter accounts, Servas Facebook pages and groups as administrative person and editor, and business intelligence.

I have executed/not executed the following action items that I have been assigned by Exco

Action items from Oct 29, 2017 Exco meeting.

Done:

- Action: JS will circulate a new recruitment advert for SI treasurer to members groups.
- Action: JS will follow up with the person interested in being an SI assistant treasurer.
- Action: JS will recirculate his comments about the draft SI budget 2019 -2021 to Exco.

Ongoing - in pipeline:

- Action: JS to consider an article on electronic stamps for the next Exco bulletin.

From Oct 1, 2017 Exco meeting. Action Items.

Done:

- Action: JS will notify the IAC and SI Key people of WD's resignation

- Action: JS will send the SI Treasurer ad that was used to recruit WD to SI Exco for their review
- Action: JS will include adds for both an SI Treasurer and Assistant SI Treasurer in the next SI Exco Bulletin

From August 20 Exco meeting, Action Items

Done:

- Action: JS and AG will send their sections of the 2016 SI Annual Report to PP by Aug 31, 2017
- Action: JS will send a draft presentation or workshop for the CISV meeting in the Netherlands in August 2018, for comments by SI Exco

Ongoing:

- Action: JS will prepare an ad for an SI Assistant Treasurer, rephrasing the one used to find the SI Treasurer WD, and also making reference to the fact that WD will not be running for SI Treasurer in 2018; AG will send it out.

Not done:

- Action: JS will draft a Vision paper which is intended to stimulate informed debate about possible ways to encourage democracy in our process, for comments by SI Exco

From June 25 Exco meeting, Action Items

Done:

Action: JS will review the proposed contract with WD and LVS related to SI Registration

- Action: JS will consult the IAC as required regarding the proposed contract for SI Registration, to get their input on both the contract and the proposed process
- Action: JS will investigate using the attorney's address as the SI formal mailing address
- Action: JS will inform the ServasOnline Team of the SI Exco ServasOnline System update priorities
- Action: JS will consult with Servas Switzerland about their registration 10 years ago
- Action: All SI Exco members comment on email from PP re: approval of Servas membership

Ongoing:

- Action: JS will think about ad propose a theme for SICOGA 2018
- Action: JS will contact Servas Italy and US Servas about their active involvement with the ServasOnline project
- Action: JS will send an outline of his proposed presentation or workshop for the CISV meeting in the Netherlands in August 2018, for comments by SI Exco

Not done:

- None.

May 28, 2017 Action Items not completed:

- Action: JS to reply to IAC re: 2009 GA decision to rename Internal Audit Committee as Finance Committee, and WD to discuss it further at the IAC face-to-face meeting in July 2017
- Action: PP will draft a motion for a trial 'office manager' for 2018 and circulate it to SI Exco for comments

Done:

- Action: JS to reply to IAC re: 2009 GA decision to rename Internal Audit Committee as Finance Committee, (and WD to discuss it further at the IAC face-to-face meeting in July 2017)

March 30 - April 2, 2017, Exco meeting: Action Items

Done:

- Action: JS and PP will proceed with the SI registration motion
- Action: JS will talk to Antoine Boesch about liability insurance
- Action: JS will follow up with the IAC
- Action: JS will sign and scan the letter and email it to LVS; LVS will sign (if he agrees) and scan the letter and email it to the IAC with a copy to SI Exco
- Action: DS, JS, LVS/WD will add financial information to their reports
- Action: JS will follow up with Maison des Associations in Geneva regarding and SI mailing address and for one of DS contact persons in Geneva.
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Ongoing:

- Action: JS will replace the main photos on the ServasOnline homepage with photos related to Servas
- Action: JS will draft a Vision paper which is intended to stimulate informed debate about possible ways to encourage democracy in our process by June 30, 2017
- Action: JS will confirm with Judy and Harley that they agree with this User Group role
- Action: DS and JS will send email addresses for the US Servas Board to Guy, so that he can take over communications with US Servas from Bernard
- Action: JS, PC, Guy and others sending ServasOnline communications will stress that Key Dolphin and the HLSA remain active and must be kept up to date in every communication that is sent
- Action: JS will consult with Bernard to determine if the ServasOnline budget in the revised budget is adequate, so that it can be confirmed when the budget is updated again for the Nov 217 DV
- Action: JS will handle SICOGA 2018 publicity
- Action: Each SI Exco member will look carefully at their job description, and also the SI Exco job description, and ensure that it reflects current reality. They will also define a realistic time commitment for the position
- Action: JS will suggest to the Nominations Committee that they write a special article in Sept 2017 to begin the SI Exco candidate recruitment process
- Action: JS and PP will add ServasOnline capitalization and budgeting to the 2017 Face-to-face meeting agenda

Not done:

- Action: JS will send a general public announcement about the SICOGA host country decision (done by PP)
- Action: PC and JS will work with the User Group to define the changes, and send them to Bernard and Guy for implementation
- Action: JS will investigate virtual attendance options (at SICOGA 2018)
- Action: Bernard will send JS the previous ad, JS will revise it as necessary and post it (JS has not received the ad)

* On hold:

1. Ethical fund and bank '

Feb 19 2017, Exco meeting: Action Items**Action Items****Done:**

- Action: LVS, JS, AG and PP will sign and scan the Financial Statements and return them to LVS so that he can obtain the External Auditor's Report

- Action: JS and PP will put 'growth and new member management and interviews' on the 2017 face-to-face meeting agenda
- Action: JS will reply to Dr. Sharma, acknowledging his email and indicating that SI Exco has considered the information available and accepts the results and validity of the election, and believes that his concerns are an internal Servas India matter

Jan 15 2017, Exco meeting: Action Items

Done:

Ongoing:

Action: JS and PP will add ServasOnline capitalization and budgeting to the 2017 Face-to-face meeting agenda

* On hold:

2. Ethical fund and bank '

Jonny Sågänger
President
Servas International
2015-2018

Appendix 2 SI Vice President's Report

Ann Greenhough VP Report for Exco Skype meeting on 12th November 2017

Outstanding actions

From September 24th 2017

- Action: AG will inform Servas Brazil that SI funding would not be available for a national event but encourage it to consider alternative ways of bringing young members together. DONE
- Action: AG will circulate the current timeline for SICOGA 2018 DONE

From October 1st 2017

- Action: AG will coordinate an email discussion about the timing of the next SI Exco face-to-face meeting

A request for available dates for a face to face meeting has been circulated to Exco for the period from late February through to May 2018.

Once collated it should be possible to identify any dates when all can attend.

- Action: AG and DS will consider amendments to the SI Administrator motion, and send their proposed amendments to SI Exco by Oct 6, 2017

IAC's suggestions for the motion were considered. It was decided not to make these suggested amendments as this would be more than for clarification and change the meaning of the motion as intended by Exco.

From October 29th 2017

Action: AG will promote Emmaus as one of the topics for the proposed shared interest networks to be publicised soon. In progress

To be included in list of possible shared interests in next Making Connections News.

Action : All of Exco to respond to draft SI budget 2019 -2021.

Not yet done

Recent activity:

Making Connections.

Work in progress to produce next Making Connections News with updates of opportunities and proposals for shared interest network. Those interested in a specific topic will be invited to contact makingconnections@servas.org as a first step towards creating shared interest networks.

Youth meetings

On-going planning with Susana for possible youth event connected with SICOGA 2018 including identifying a key contact in Servas Korea.

Designs for the SI website

Manel has let me know that realistically he will not be able to complete work on designs for the SI website in the near future. This is because of pressure from his work and study commitments.

I will now follow up two other offers to help with formatting and design for Making Connections.

Priority for Action:

1. Prepare next issue of Making Connections News to include promoting shared interest networks.
2. Continue planning for SI funding of delegates process for SICOGA 2018. Finalise content of invitations to apply for funding to be sent out to national groups and SI officers.
3. Plan timescales for consultation with SI committees and officers re review of SI structure.
4. Consult with those responsible for website development about the practicalities for Making Connections to be posted in Members only area.
5. Follow up with Aneris re outcomes from international Servas week.

Appendix 3 SI Peace Secretary's Report

Servas International Peace Secretary October 29 to November 10 2017

Servas at the UN

Preparing for future internships framework at the UN in Geneva.

Following up on a SYLE related project with Servas Switzerland.

Activities related to Peace other than UN

- Peace Calendar project ongoing.
- Project "ETHICAL CHARTER FOR SERVAS TRAVELLERS" ongoing with contribution from Servas Italy.
- Follow-up on possible partnership with NGO Emmaus International. Link to Emmaus published on servas.org Links page.

Servas Italy AGM November 3rd to 5:

- Preparatory Skype meeting with Anna Cristina Siracusa.
- Attending and presenting a Power Point on Servas and Peace.
- Discussions with Servas Italy board members, including General Secretary, National Secretary, and new National Peace Secretary, about stamps for LoIs, ServasOnLine, Servas International website, and other topics.
- Discussions with young Servas Italy members about UN internship opportunities in Geneva.

Others

Publishing various contributions on Facebook groups.

Arranging for translation into French and Spanish of article about September 20 side-event for publication on servas.org ASAP.

Concerns

Need to improve communication with National Peace Secretaries and others, preparing for potential candidates in 2018.

Need to get support to fulfill tasks within the more complex context of ServasOnLine.

Appendix 4 SI General Secretary's Report

SI General Secretary Report: September 25 - November 12, 2017

Accomplished:

- Managed email votes and other day to day activity of SI Exco
- ICT:
 - Continued to pay for Serverloft to allow time for a smooth transition – scheduled to be completed Nov 13, 2017
 - Monitoring migration process to new supplier
 - Monitoring questions and queries to ICT
- Nov 2017 Distant Vote: DVA managing voting process, he reports it is going well
- GA 2018
 - Working with ICT and Amir re: registration site
 - Communicating with Servas Korea re: venue
 - Korea annual meetig will be at the venue Nov 18-19, and Amir and I are preparing questions for them to investigate while there.
- 2016 Annual Reports:
 - 60 of 77 received from member groups by November 10, 2017
- ServasOnline:
 - Reviewed 'For Members' area and sent requested changes
 - Participated in discussions re: Servas Canada and e-stamps for 2018
 - Participated in other discussions – migration to new server, etc.
- 2017/11/8 received and signed 2016/17 Financial statements, emailed them to SI Exco and sent paper to WD in India by Express Post on Nov 10, 2017
- Working with Anna and Mary Jane re: HI Archives clean up

Action item update:

June 25, 2017 Action Items:

- Action: AG, DS and PP will finalize the advanced warning letters to Member Groups and to SI Officers/Committees/Teams, for review by SI Exco.

Mar 30-Apr 2, 2017 Action Items:

- Action: PP will prepare the "None of the above" motion for the 2018 GA; consulting with Chris Patterson
- Action: PP will suggest that presentations, such as the one Alvany made in Sierra Leone, be considered as items for the Archives- discussed in general terms; need to decide if they go in archives, online historical documents both or neither
- Action: Each SI Exco member will look carefully at their job description, and also the SI Exco job description, and ensure that it reflects current reality. They will also define a realistic time commitment for the position

Short Term Priorities:

1. Day to day SI Exco and General Secretary correspondence and pressing issues
2. ICT move to new server provider
3. SICOGA 2018
4. Review of past GA decisions and how to handle them

Key Concerns/Issues:

1. Transition to ServasOnline
2. SICOGA 2018 myriad details
3. ICT interaction with others in SI

4. Appendix 5 SI Host List Coordinator's Report

SI HLC 2015-2018 Working Report #18

PABLO H COLANGELO
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Aug 21th to Nov 12th 2017

- Assist Key people regarding Dolphin issues
- Assist Key people regarding Servasonline issues
- Servasonline report: Servas Malawi and Uzbekistan are working on the migration to ServasOnline.
- There are currently 8369 individual member profiles in Servasonline and 143 National Servas online Administrator

On June 1st there were an email circulated to Servas france to know how are they managing their members with no email in ServasOnline according to Exco recommendation as follows:

to me, france, Andrieu

Dear Pablo,
We'll prepare an answer to your request and send it to you as soon as possible.
Amitiés

2017-05-31 21:14 GMT+02:00 Pablo Colangelo <servasonlinehlc@gmail.com>:

Dear members of Servas france National Board

I would like to ask you how you manage the hosts without easy internet access, without email addresses, or without unique email addresses for different household members, when converting your country data to ServasOnline so I can prepare a recommendation to be sent to all countries regarding this important issue on the transition to the new system

Thank you in advance
Pablo

No reply so far by now

On November 11th there were a form sent to all National ServasOnline Administrators to get a feedback about how are they managing applications to Servasonline.

<https://goo.gl/forms/zpn16Ls4UL4qcLKs2>

Important tasks to be done next

- Seek a youth volunteer for the position of SI HLC
 - Check bouncing back email address from key list sent by Ann
-