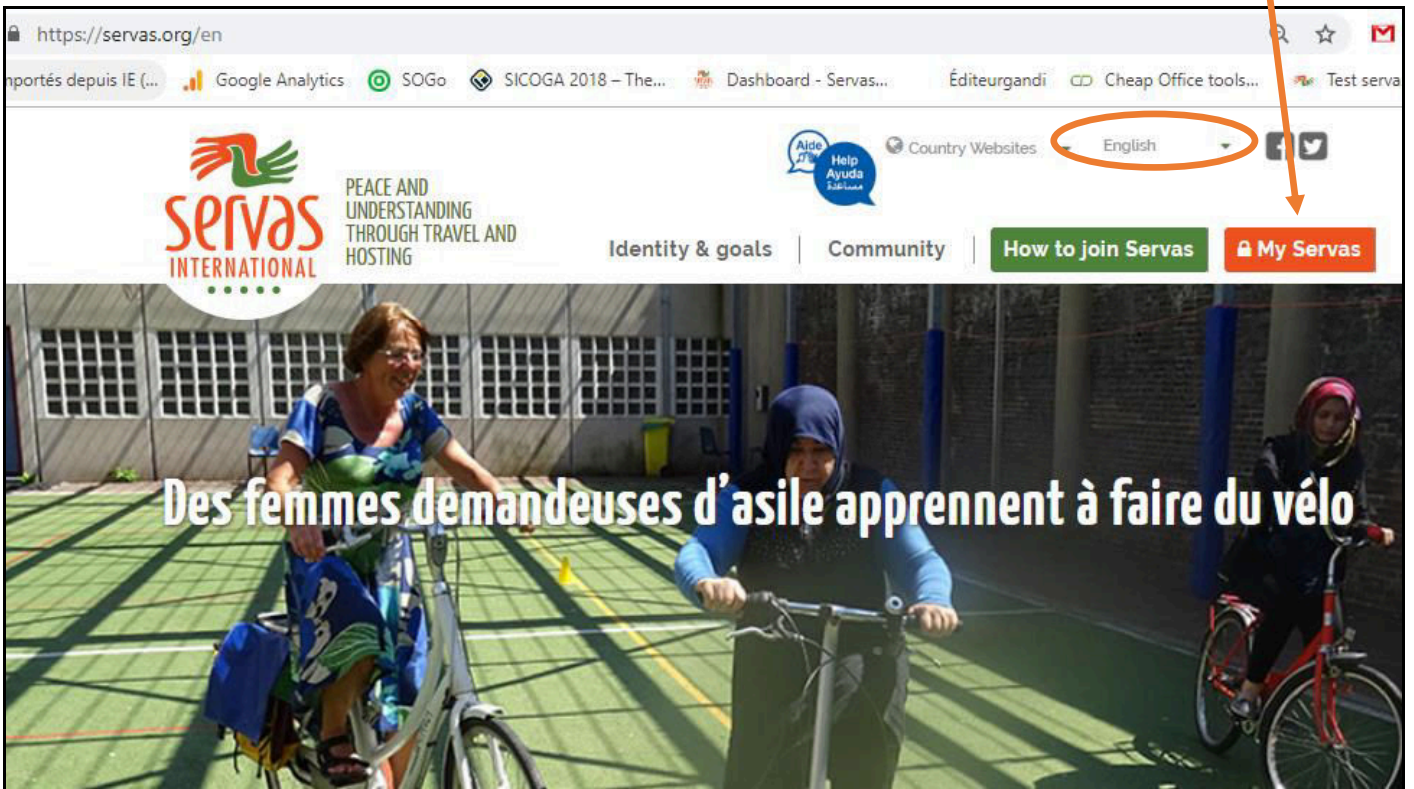


I forgot my Password

1. Connect on servas.org, change the Language in English, if it's in another language. Click on [**My Servas**]



2. Write your Username or your Email address, then click on [**Forgot Password**]

The screenshot shows the 'Login to Servas' form. At the top left, there are links for 'Home / Log in'. The main heading is 'Login to Servas'. Below the heading, there are two input fields: 'Username/Email' with the text 'JLTEST05' and 'Password *'. Below the password field, there is a link for 'Forgot Password'. At the bottom of the form, there is an orange 'Login' button with a lock icon.

3. Write again your Username or your email, then click on [E-mail new password]

home / Request new password

Reset Password

Username or e-mail address *

E-mail new password

You get this new screen

Further instructions have been sent to your e-mail address.

Login to Servas

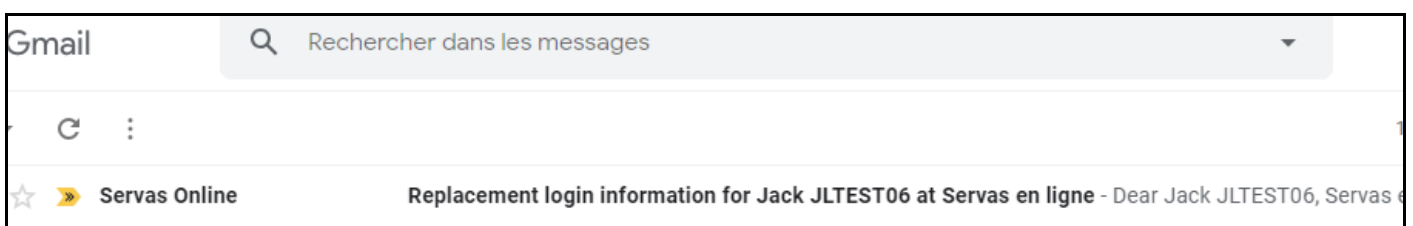
Username/Email *

Password *

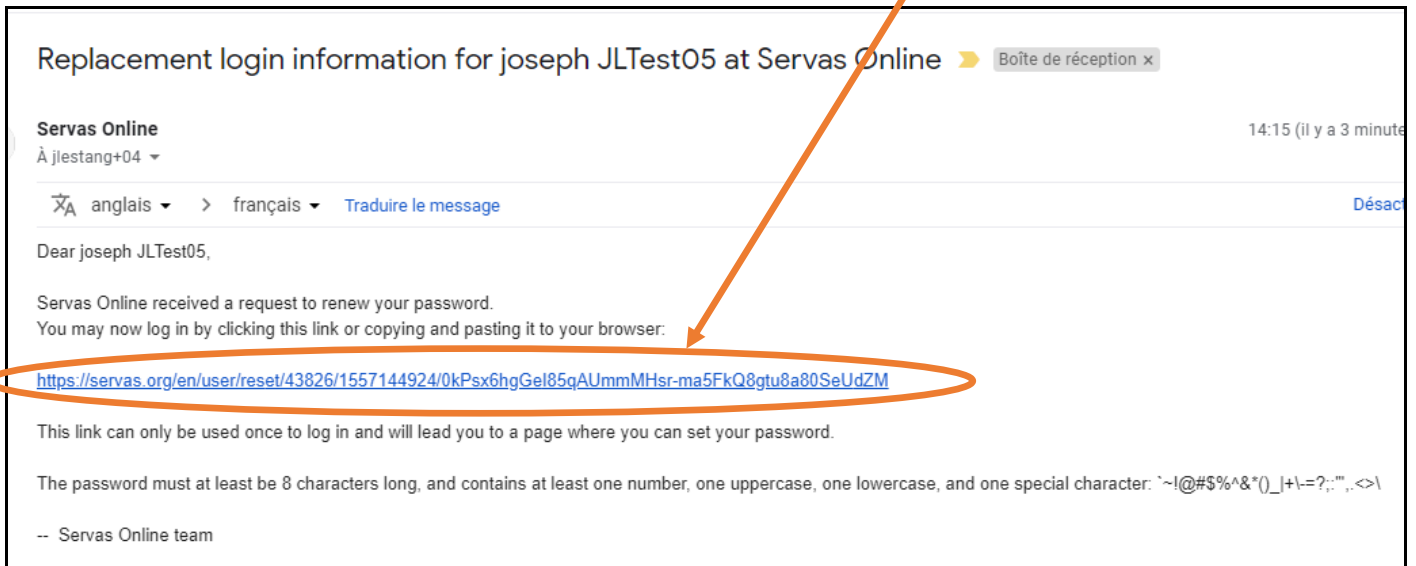
[Forgot Password](#)

Login

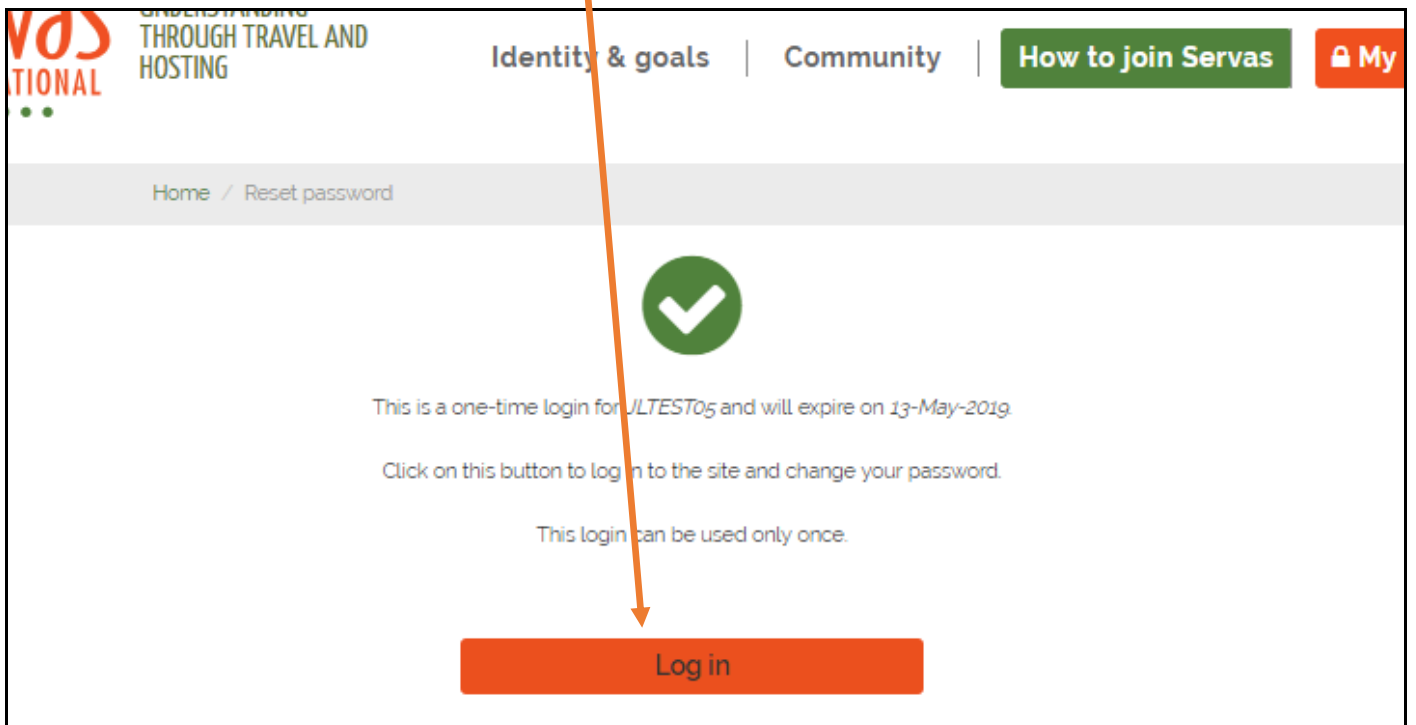
4. Open your mailbox. If you have not received the Servas Online email within 3 to 4 minutes, check in your Spam box



5. Open the Servas Online email. Click on the link [\[https://servas.org/en/user/reset/.....\]](https://servas.org/en/user/reset/.....)



6. You get the following screen. Click on **[Log in]**



7. Write your new password. This password must to be 8 characters long and contains at least one number, one uppercase, one lowercase and one special character ~!@#\$\$%^&*()_+|=?:;.,<>\

Write your new password, confirm it, click on **[I confirm and accept the Terms of use of Servas]**, then **[Save]**

The screenshot shows a web page titled "Set Password" with a breadcrumb "Home / Password". The form contains two input fields: "Password *" and "Confirm password *". Below these is a checkbox labeled "I confirm that I accept the Terms of use of Servas." which is circled in orange. At the bottom of the form is a red "Save" button. Three orange arrows originate from the text on the left: one points to the "I confirm..." checkbox, one points to the "Save" button, and one points to the "Terms of use of Servas" link.

8. You arrive directly on Find Members screen

The screenshot shows the "Find Members" screen. At the top, there is a navigation bar with "INTERNATIONAL" and a menu with "Identity & goals", "Community", "My Profile", "Find Members", and "Logout". Below the navigation bar is a breadcrumb "Home / Find Members". On the left, there is a blue profile icon. To its right is a red box with white text: "Travellers must have a valid Letter of Introduction (LOI) to request hosting. LOI's are only valid for 12 months. To learn how to get an LOI and travel with Servas, please read →". The main content area has a yellow background and is titled "Find Members". It contains several filter dropdowns: "Select Member Type", "Select a country", "Choose a language", "Select a servas region", and "Able to Host". There are also text input fields for "Interests" and "Nearest City". A "More Options" button with a plus icon is present. At the bottom of the filters are three buttons: "Information for Hosts", "Information for Travellers", and a large red "Submit" button. A green success message box at the bottom reads "Password has been changed." with a close icon. Below the message, it says "Welcome joseph JLTest05" and "Select any filter and click on Submit to see results" in red text.